



Guide to visa application centre processing times

June 2009

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* USA, State Group 1 is defined as: AK, AR, AZ, CA, CO, HI, ID, LA, MT, NM, NV, OK, OR, PA, TX, UT, VA, WA & WY

USA, State Group 2 is defined as: AL, FL, GA, IA, IL, IN, KS, KY, MI, MN, MO, MS, ND, NE, OH, SD, TN & WI

USA, State Group 3 is defined as: CT, DC, DE, GU, MA, MD, ME, NC, NH, NJ, NY, Puerto Rico, RI, SC, VT, Virgin Islands & WV

The list above contains most, but not all, of the visa application locations for the UK. The UK Border Agency is working to publish more information for a greater number of applications locations in the future.

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Visa processing performance

Visa processing times

We recognise that our customers want to know how long their visa application will take to be processed. We aim to process each visa application within a target period of time but we cannot guarantee that your visa application will be completed by our target time. The unique circumstances of each individual case may result in longer decision times. The information we give here provides you with an indication of recent visa processing performance for main visa types in visa application centres worldwide and is based upon those applications where a decision was made during the period.

How to use the information

This information shows the past month's performance and the time it takes for applications to be processed. The processing time starts from when your application, passport, biometric finger scan, photograph and complete set of supporting documents are received at the visa application centre. It ends when the decision on your application is ready for your collection in person at the visa application centre **or** has been sent to you via courier.

The summary tables below show, for each visa application centre (countries and locations listed alphabetically) and for each main visa type, the percentage of application where a decision was made in the period that were processed within a five-to-60 day time period and the total number of decisions made for each main visa type. The days are expressed in **working days**.

Working days do not include:

- Weekends, local public holidays and any other non-working days.
- Where appointments are required, the time taken to obtain an appointment.

Please remember that this information can only be used as a guide and it can be influenced by major events that are outside our control. You are advised to check the [UK Border Agency Visa Service](#) website before submitting your application to see if there are special announcements that may affect your visa application centre processing times.

For the purposes of this guide, a visa application centre refers to any location at which you submit your application.

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Albania, Tirana

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	80%	90%	90%	93%	93%	97%	97%	30
General Visit (6 months or less)	89%	90%	93%	96%	97%	99%	99%	164
Business Visit (6 months or less)	75%	75%	75%	75%	100%	100%	100%	4
Family Visit (6 months or less)	83%	88%	89%	93%	97%	98%	98%	236
Other Visit (6 months or less)	66%	75%	96%	100%	100%	100%	100%	137
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	55%	55%	73%	73%	82%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	50%	75%	75%	75%	4
EEA Family Permits	0%	0%	0%	24%	47%	82%	94%	17
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	17%	17%	24%	82%	92%	96%	96%	76

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Algeria, Algiers

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	1%	4%	25%	91%	99%	100%	137
General Visit (6 months or less)	0%	0%	3%	23%	88%	99%	100%	205
Business Visit (6 months or less)	0%	0%	1%	17%	91%	100%	100%	188
Family Visit (6 months or less)	0%	0%	3%	21%	87%	99%	100%	402
Other Visit (6 months or less)	0%	0%	2%	24%	81%	100%	100%	124
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	0%	0%	1
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	2
PBS Tier 4	0%	0%	0%	0%	64%	100%	100%	14
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	67%	3
EEA Family Permits	0%	0%	0%	0%	29%	100%	100%	7
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	3%	22%	91%	98%	100%	100%	64

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Angola, Luanda

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	4%	48%	96%	98%	46
General Visit (6 months or less)	0%	0%	0%	0%	27%	98%	98%	51
Business Visit (6 months or less)	0%	0%	0%	0%	50%	100%	100%	28
Family Visit (6 months or less)	0%	0%	0%	5%	39%	97%	100%	38
Other Visit (6 months or less)	0%	0%	0%	6%	53%	94%	96%	47
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	0%	10%	80%	80%	10
PBS Tier 4	0%	0%	0%	0%	21%	100%	100%	19
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	1
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	33%	67%	100%	100%	100%	3

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Argentina, Buenos Aires

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	100%	100%	100%	1
General Visit (6 months or less)	0%	0%	0%	0%	91%	91%	100%	11
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	9%	64%	100%	100%	11
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 2	0%	0%	0%	33%	100%	100%	100%	6
PBS Tier 4	0%	0%	0%	30%	100%	100%	100%	10
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	17%	83%	100%	100%	6
Other Non-Settlement	0%	0%	0%	0%	100%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	25%	50%	100%	100%	100%	4

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Armenia, Yerevan

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	75%	100%	100%	100%	100%	100%	100%	8
General Visit (6 months or less)	96%	96%	96%	100%	100%	100%	100%	45
Business Visit (6 months or less)	94%	96%	98%	98%	98%	100%	100%	48
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	27
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	97%	99%	99%	100%	100%	100%	100%	97
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	67%	100%	100%	100%	100%	100%	100%	3

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Australia, Canberra

The turnaround time is calculated from the receipt of the application at the Canberra decision making centre and assumes biometric enrolment is carried out in British Consulates General in Sydney, Perth, Brisbane, Melbourne and Canberra at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	75%	95%	100%	100%	100%	100%	20
General Visit (6 months or less)	6%	68%	88%	95%	95%	99%	100%	170
Business Visit (6 months or less)	7%	71%	89%	100%	100%	100%	100%	28
Family Visit (6 months or less)	10%	61%	82%	90%	94%	99%	100%	102
Other Visit (6 months or less)	9%	83%	95%	99%	100%	100%	100%	101
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	3%	22%	31%	34%	35%	84%	99%	190
PBS Tier 2	8%	48%	93%	99%	99%	99%	99%	155
PBS Tier 4	8%	57%	83%	95%	99%	100%	100%	76
PBS Tier 5	8%	57%	76%	93%	98%	100%	100%	1237
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	17%	50%	50%	67%	67%	83%	100%	6
EEA Family Permits	0%	69%	85%	100%	100%	100%	100%	13
Other Non-Settlement	9%	61%	83%	87%	93%	97%	100%	259
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	1%	6%	21%	63%	99%	100%	100%	149

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Austria, Vienna

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	18%	27%	82%	100%	100%	100%	11
General Visit (6 months or less)	0%	2%	10%	88%	98%	98%	100%	58
Business Visit (6 months or less)	0%	0%	0%	87%	100%	100%	100%	15
Family Visit (6 months or less)	0%	0%	0%	82%	100%	100%	100%	34
Other Visit (6 months or less)	0%	0%	4%	79%	96%	100%	100%	24
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	78%	100%	100%	100%	9
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	48%	90%	100%	100%	21
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	33%	33%	33%	67%	100%	100%	3

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Azerbaijan, Baku

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	65%	74%	81%	91%	97%	100%	100%	68
General Visit (6 months or less)	45%	59%	64%	93%	96%	100%	100%	98
Business Visit (6 months or less)	85%	92%	95%	96%	99%	100%	100%	73
Family Visit (6 months or less)	57%	70%	84%	97%	100%	100%	100%	37
Other Visit (6 months or less)	59%	79%	90%	97%	99%	100%	100%	201
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	67%	67%	67%	67%	67%	100%	100%	3
PBS Tier 4	75%	75%	83%	83%	100%	100%	100%	12
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	20%	40%	60%	100%	100%	100%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	18%	18%	73%	100%	100%	100%	100%	11

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Bahrain, Manama

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	12%	71%	95%	99%	100%	100%	100%	370
General Visit (6 months or less)	12%	67%	92%	99%	100%	100%	100%	737
Business Visit (6 months or less)	7%	66%	97%	98%	98%	98%	100%	61
Family Visit (6 months or less)	12%	77%	97%	100%	100%	100%	100%	69
Transit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	15%	69%	94%	99%	100%	100%	100%	622
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	13%	13%	75%	88%	100%	100%	100%	8
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	14%	45%	77%	100%	100%	100%	100%	22
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	20%	100%	100%	100%	100%	100%	100%	5
Other Non-Settlement	47%	88%	100%	100%	100%	100%	100%	17
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	100%	100%	100%	100%	100%	100%	3

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Bangladesh, Chittagong

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	25%	83%	100%	100%	100%	12
General Visit (6 months or less)	0%	0%	2%	69%	96%	100%	100%	45
Business Visit (6 months or less)	0%	0%	29%	71%	100%	100%	100%	7
Family Visit (6 months or less)	0%	0%	11%	49%	100%	100%	100%	37
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	80%	100%	100%	100%	10
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	13%	81%	100%	100%	100%	16
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	57%	71%	100%	100%	7
Other Non-Settlement	0%	0%	0%	57%	100%	100%	100%	7

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Bangladesh, Dhaka

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	33%	63%	81%	92%	99%	99%	100%	246
General Visit (6 months or less)	13%	29%	42%	88%	97%	98%	100%	437
Business Visit (6 months or less)	25%	46%	51%	86%	100%	100%	100%	65
Family Visit (6 months or less)	12%	20%	28%	91%	98%	99%	100%	341
Transit (6 months or less)	18%	61%	97%	100%	100%	100%	100%	33
Other Visit (6 months or less)	12%	22%	27%	92%	100%	100%	100%	217
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	3%	72%	83%	86%	93%	29
PBS Tier 2	0%	0%	0%	71%	100%	100%	100%	14
PBS Tier 4	10%	19%	27%	89%	99%	100%	100%	380
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	2%	2%	5%	58%	77%	93%	95%	60
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	4
Other Non-Settlement	0%	1%	4%	74%	90%	97%	99%	69
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	4%	39%	61%	93%	100%	100%	100%	28

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Guide to visa application centre processing times

June 2009

Bangladesh, Sylhet

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	41%	90%	99%	100%	100%	100%	70
General Visit (6 months or less)	0%	5%	24%	82%	100%	100%	100%	38
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	9
Family Visit (6 months or less)	0%	9%	19%	78%	97%	100%	100%	786
Other Visit (6 months or less)	0%	6%	19%	90%	100%	100%	100%	80
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	17%	100%	100%	100%	100%	6
PBS Tier 4	0%	0%	0%	83%	100%	100%	100%	30
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	36%	79%	93%	93%	14
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Other Non-Settlement	0%	1%	2%	37%	71%	98%	100%	119
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	32%	70%	86%	94%	99%	99%	179

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Guide to visa application centre processing times

June 2009

Barbados, Bridgetown

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	20%	70%	93%	100%	30
General Visit (6 months or less)	0%	0%	0%	5%	75%	90%	100%	20
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Family Visit (6 months or less)	0%	0%	0%	11%	78%	100%	100%	9
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	2
Other Visit (6 months or less)	0%	0%	0%	33%	96%	100%	100%	24
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	23%	92%	100%	100%	13
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Other Non-Settlement	0%	0%	0%	0%	40%	80%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	20%	67%	87%	100%	100%	100%	15

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Guide to visa application centre processing times

June 2009

Belarus, Minsk

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	87%	93%	93%	98%	100%	100%	100%	45
General Visit (6 months or less)	61%	69%	75%	86%	98%	100%	100%	285
Business Visit (6 months or less)	83%	91%	97%	100%	100%	100%	100%	76
Family Visit (6 months or less)	97%	99%	100%	100%	100%	100%	100%	134
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	34%	44%	50%	73%	96%	100%	100%	995
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 2	67%	67%	100%	100%	100%	100%	100%	3
PBS Tier 4	86%	100%	100%	100%	100%	100%	100%	21
PBS Tier 5	67%	67%	67%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	25%	25%	63%	75%	100%	100%	100%	8
Other Non-Settlement	50%	50%	50%	50%	50%	50%	50%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	100%	100%	100%	100%	100%	100%	100%	8

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Guide to visa application centre processing times

June 2009

Belgium, Brussels

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	13%	98%	100%	100%	100%	64
General Visit (6 months or less)	0%	0%	4%	98%	99%	99%	100%	182
Business Visit (6 months or less)	0%	0%	3%	97%	97%	100%	100%	36
Family Visit (6 months or less)	0%	0%	7%	95%	100%	100%	100%	60
Transit (6 months or less)	0%	0%	14%	100%	100%	100%	100%	7
Other Visit (6 months or less)	0%	0%	15%	93%	100%	100%	100%	40
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	33%	100%	100%	100%	100%	3
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	5
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	10%	93%	100%	100%	100%	30
Other Non-Settlement	0%	0%	0%	75%	75%	75%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Belize, Belmopan

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	50%	50%	100%	4
General Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	100%	1
Other Non-Settlement	0%	0%	0%	0%	50%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	50%	50%	100%	100%	100%	2

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Guide to visa application centre processing times

June 2009

Bermuda, Hamilton

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	10%	10%	70%	90%	10
General Visit (6 months or less)	0%	0%	0%	0%	0%	78%	100%	9
Family Visit (6 months or less)	0%	0%	0%	0%	50%	50%	100%	2
Transit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	2
Other Visit (6 months or less)	0%	0%	0%	0%	0%	92%	100%	12
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Bolivia, La Paz

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	18%	91%	100%	100%	11
General Visit (6 months or less)	0%	0%	0%	56%	88%	97%	100%	32
Business Visit (6 months or less)	0%	0%	0%	27%	100%	100%	100%	11
Family Visit (6 months or less)	0%	0%	0%	69%	92%	96%	100%	26
Other Visit (6 months or less)	0%	0%	0%	47%	79%	95%	100%	19
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	40%	90%	100%	100%	10
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	100%	1
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	33%	67%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Bosnia/Hertz, Sarajevo

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	15%	92%	92%	92%	92%	100%	13
General Visit (6 months or less)	5%	9%	98%	100%	100%	100%	100%	56
Business Visit (6 months or less)	12%	37%	96%	97%	97%	97%	97%	95
Family Visit (6 months or less)	2%	6%	100%	100%	100%	100%	100%	51
Other Visit (6 months or less)	11%	25%	100%	100%	100%	100%	100%	53
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	88%	88%	88%	100%	100%	8
PBS Tier 5	0%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Botswana, Gaborone

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	46%	77%	100%	100%	100%	13
General Visit (6 months or less)	0%	18%	58%	91%	93%	100%	100%	45
Business Visit (6 months or less)	0%	0%	50%	88%	88%	100%	100%	8
Family Visit (6 months or less)	9%	13%	52%	96%	100%	100%	100%	23
Other Visit (6 months or less)	0%	8%	38%	92%	100%	100%	100%	13
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	50%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	50%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	33%	33%	100%	100%	100%	100%	6

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Guide to visa application centre processing times

June 2009

Brazil, Brasilia

Customers have to send their documents to the Visa Application Centre in Rio de Janeiro. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	60%	60%	60%	80%	80%	100%	100%	5
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	1
Family Visit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	3
PBS Tier 4	77%	100%	100%	100%	100%	100%	100%	22
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	50%	50%	100%	100%	2
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	46%	62%	62%	77%	92%	92%	92%	13

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Guide to visa application centre processing times

June 2009

Brazil, Rio de Janeiro

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	50%	70%	80%	90%	100%	100%	100%	10
General Visit (6 months or less)	40%	40%	60%	80%	80%	100%	100%	5
Business Visit (6 months or less)	33%	67%	100%	100%	100%	100%	100%	3
Family Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	19%	50%	81%	100%	100%	100%	100%	16
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	33%	44%	100%	100%	100%	100%	100%	9
PBS Tier 2	43%	57%	90%	95%	95%	100%	100%	21
PBS Tier 4	38%	60%	98%	100%	100%	100%	100%	124
PBS Tier 5	41%	94%	100%	100%	100%	100%	100%	17
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	13%	47%	73%	73%	73%	80%	100%	15
Other Non-Settlement	40%	87%	100%	100%	100%	100%	100%	15
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	79%	82%	89%	97%	100%	100%	100%	38

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Guide to visa application centre processing times

June 2009

Brazil, Sao Paulo

Customers have to send their documents to the Visa Application Centre in Rio de Janeiro. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	4
General Visit (6 months or less)	33%	67%	67%	67%	100%	100%	100%	6
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	4
Family Visit (6 months or less)	67%	67%	67%	67%	67%	67%	100%	3
Transit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	44%	67%	67%	89%	100%	100%	100%	9
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	2
PBS Tier 4	88%	98%	100%	100%	100%	100%	100%	178
PBS Tier 5	60%	90%	100%	100%	100%	100%	100%	10
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	28%	56%	72%	78%	78%	89%	100%	18
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	77%	82%	82%	100%	100%	100%	100%	22

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Guide to visa application centre processing times

June 2009

Brunei, Bandar Seri Begawan

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	50%	75%	75%	100%	100%	100%	100%	4
General Visit (6 months or less)	69%	69%	81%	88%	100%	100%	100%	16
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Family Visit (6 months or less)	57%	71%	86%	86%	100%	100%	100%	7
Other Visit (6 months or less)	67%	93%	100%	100%	100%	100%	100%	15
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	43%	43%	71%	86%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	92%	100%	100%	100%	100%	100%	100%	62
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	33%	33%	33%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Bulgaria, Sofia

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	50%	100%	100%	100%	100%	2
General Visit (6 months or less)	0%	14%	29%	71%	86%	86%	100%	7
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	0%	67%	100%	100%	100%	6
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	60%	100%	100%	100%	5
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	2
PBS Tier 4	0%	0%	0%	0%	50%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	29%	71%	100%	100%	100%	7

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Guide to visa application centre processing times

June 2009

Burma, Rangoon

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	77%	92%	100%	100%	100%	100%	100%	13
General Visit (6 months or less)	96%	100%	100%	100%	100%	100%	100%	25
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	3
Family Visit (6 months or less)	91%	99%	100%	100%	100%	100%	100%	77
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	90%	97%	97%	100%	100%	100%	100%	29
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	75%	75%	75%	75%	75%	75%	100%	4
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	5
PBS Tier 4	68%	74%	100%	100%	100%	100%	100%	38
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	83%	100%	100%	100%	100%	100%	100%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	25%	75%	75%	75%	100%	100%	100%	4

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June 2009

Cambodia, Phomh Penh

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	19%	38%	88%	100%	100%	100%	16
Business Visit (6 months or less)	0%	0%	21%	100%	100%	100%	100%	14
Family Visit (6 months or less)	0%	20%	60%	100%	100%	100%	100%	10
Other Visit (6 months or less)	0%	0%	5%	95%	100%	100%	100%	20
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	67%	67%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Cameroon, Yaounde

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	67%	75%	100%	100%	24
General Visit (6 months or less)	0%	0%	0%	13%	33%	100%	100%	76
Business Visit (6 months or less)	0%	0%	0%	0%	21%	100%	100%	14
Family Visit (6 months or less)	0%	0%	0%	14%	37%	99%	100%	97
Other Visit (6 months or less)	0%	0%	0%	11%	29%	100%	100%	38
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	100%	100%	3
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	0%	0%	0%	0%	23%	100%	100%	35
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	17%	50%	100%	100%	6
EEA Family Permits	0%	0%	0%	0%	44%	100%	100%	9
Other Non-Settlement	0%	0%	0%	14%	14%	100%	100%	7
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	25%	75%	90%	95%	95%	20

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Guide to visa application centre processing times

June 2009

Canada, Edmonton

Customers have to send their documents to the British High Commission in Ottawa. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	77%	100%	100%	100%	100%	13
General Visit (6 months or less)	0%	5%	68%	86%	100%	100%	100%	37
Business Visit (6 months or less)	0%	0%	75%	100%	100%	100%	100%	4
Family Visit (6 months or less)	0%	0%	70%	89%	95%	100%	100%	56
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	78%	100%	100%	100%	100%	23
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	43%	57%	100%	100%	100%	7
PBS Tier 2	0%	5%	32%	79%	100%	100%	100%	19
PBS Tier 4	0%	0%	0%	60%	100%	100%	100%	10
PBS Tier 5	0%	2%	88%	95%	98%	100%	100%	57
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	4%	63%	88%	100%	100%	100%	24
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	67%	92%	92%	92%	100%	100%	12

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Guide to visa application centre processing times

June 2009

Canada, Halifax

Customers have to send their documents to the British High Commission in Ottawa. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	91%	100%	100%	100%	100%	11
General Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	6
Business Visit (6 months or less)	0%	0%	50%	100%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	6
Other Visit (6 months or less)	0%	0%	0%	50%	100%	100%	100%	2
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	4
PBS Tier 5	0%	5%	95%	95%	100%	100%	100%	20
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	50%	100%	100%	100%	100%	100%	6

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Guide to visa application centre processing times

June 2009

Canada, Ottawa

Customers have to send their documents to the British High Commission in Ottawa. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	67%	100%	100%	100%	100%	9
General Visit (6 months or less)	0%	2%	80%	98%	100%	100%	100%	46
Business Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	10
Family Visit (6 months or less)	0%	0%	64%	93%	100%	100%	100%	42
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	5%	64%	91%	100%	100%	100%	22
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	29%	43%	57%	100%	100%	7
PBS Tier 2	0%	0%	41%	73%	100%	100%	100%	22
PBS Tier 4	0%	0%	0%	50%	80%	100%	100%	10
PBS Tier 5	0%	0%	87%	91%	97%	100%	100%	78
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	100%	100%	100%	100%	100%	2
Other Non-Settlement	0%	0%	33%	67%	89%	100%	100%	9
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	70%	80%	90%	100%	100%	100%	10

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Guide to visa application centre processing times

June 2009

Canada, Toronto

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	51%	65%	82%	96%	100%	100%	100%	49
General Visit (6 months or less)	38%	44%	75%	91%	98%	99%	100%	85
Business Visit (6 months or less)	44%	56%	89%	94%	100%	100%	100%	18
Family Visit (6 months or less)	36%	50%	76%	90%	95%	100%	100%	259
Transit (6 months or less)	25%	50%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	24%	37%	59%	81%	94%	100%	100%	68
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	15%	46%	69%	77%	85%	100%	100%	13
PBS Tier 2	6%	17%	49%	77%	97%	100%	100%	35
PBS Tier 4	10%	15%	48%	78%	90%	100%	100%	40
PBS Tier 5	50%	55%	81%	92%	98%	100%	100%	212
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	33%	33%	33%	100%	100%	100%	100%	3
Other Non-Settlement	29%	36%	68%	82%	96%	100%	100%	28
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	16%	88%	96%	100%	100%	100%	100%	25

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Guide to visa application centre processing times

June 2009

Canada, Vancouver

Customers have to send their documents to the British High Commission in Ottawa. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	82%	100%	100%	100%	100%	11
General Visit (6 months or less)	0%	7%	64%	75%	89%	96%	100%	28
Business Visit (6 months or less)	0%	0%	80%	100%	100%	100%	100%	5
Family Visit (6 months or less)	0%	4%	83%	99%	99%	100%	100%	72
Transit (6 months or less)	0%	0%	67%	100%	100%	100%	100%	6
Other Visit (6 months or less)	0%	4%	70%	96%	100%	100%	100%	23
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	57%	100%	100%	100%	7
PBS Tier 2	0%	0%	58%	83%	100%	100%	100%	12
PBS Tier 4	0%	5%	40%	80%	95%	100%	100%	20
PBS Tier 5	0%	1%	89%	96%	100%	100%	100%	73
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	8%	77%	92%	100%	100%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	11%	56%	89%	100%	100%	100%	100%	9

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Guide to visa application centre processing times

June 2009

Chile, Santiago

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	50%	100%	100%	100%	100%	4
General Visit (6 months or less)	0%	0%	50%	75%	100%	100%	100%	4
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Family Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	40%	60%	100%	100%	5
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	50%	72%	94%	100%	18
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	0%	0%	0%	25%	75%	75%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	67%	100%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

China, Beijing

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	36%	63%	93%	99%	99%	99%	100%	151
General Visit (6 months or less)	11%	46%	83%	97%	99%	100%	100%	674
Business Visit (6 months or less)	72%	85%	95%	99%	100%	100%	100%	1947
Family Visit (6 months or less)	33%	68%	92%	98%	99%	100%	100%	818
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	19%	52%	86%	99%	100%	100%	100%	1070
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	3%	30%	84%	90%	93%	97%	100%	61
PBS Tier 2	6%	31%	75%	94%	100%	100%	100%	16
PBS Tier 4	4%	21%	55%	93%	98%	100%	100%	2241
PBS Tier 5	0%	8%	97%	100%	100%	100%	100%	63
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	20%	40%	40%	40%	40%	60%	100%	5
EEA Family Permits	20%	80%	80%	100%	100%	100%	100%	5
Other Non-Settlement	2%	52%	68%	82%	92%	98%	100%	50
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	19%	74%	74%	74%	100%	100%	100%	27

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Guide to visa application centre processing times

June 2009

China, Chengdu

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	80%	80%	100%	100%	100%	100%	100%	5
General Visit (6 months or less)	37%	59%	78%	91%	98%	100%	100%	46
Business Visit (6 months or less)	28%	56%	84%	96%	100%	100%	100%	25
Family Visit (6 months or less)	34%	69%	89%	99%	100%	100%	100%	105
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	10%	18%	80%	100%	100%	100%	100%	49
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	0%	1
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	1
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	33%	33%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

China, Chongqing

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	50%	63%	100%	100%	100%	100%	100%	8
General Visit (6 months or less)	23%	35%	79%	98%	100%	100%	100%	52
Business Visit (6 months or less)	49%	54%	97%	100%	100%	100%	100%	35
Family Visit (6 months or less)	25%	50%	80%	98%	98%	98%	100%	100
Other Visit (6 months or less)	5%	20%	60%	100%	100%	100%	100%	168
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	50%	50%	100%	100%	100%	100%	2
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	50%	50%	75%	75%	75%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	25%	25%	25%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

China, Fuzhou

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	39%	50%	56%	100%	100%	18
General Visit (6 months or less)	0%	0%	48%	57%	86%	95%	95%	21
Business Visit (6 months or less)	0%	0%	29%	29%	71%	100%	100%	17
Family Visit (6 months or less)	0%	0%	7%	9%	60%	98%	100%	184
Other Visit (6 months or less)	0%	0%	3%	19%	78%	100%	100%	32
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	20%	100%	100%	5
PBS Tier 2	0%	0%	0%	0%	67%	100%	100%	3
PBS Tier 4	0%	0%	0%	7%	56%	100%	100%	302
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	6%	11%	22%	94%	18
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	2
Other Non-Settlement	0%	0%	0%	8%	38%	100%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	8%	8%	31%	100%	100%	100%	13

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Guide to visa application centre processing times

June 2009

China, Guangzhou

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	35%	48%	68%	74%	84%	100%	100%	62
General Visit (6 months or less)	9%	13%	21%	45%	77%	100%	100%	351
Business Visit (6 months or less)	16%	29%	41%	65%	80%	100%	100%	197
Family Visit (6 months or less)	12%	20%	29%	52%	68%	99%	100%	685
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	8%	15%	21%	54%	98%	100%	100%	1160
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	19%	43%	95%	100%	37
PBS Tier 2	0%	29%	29%	86%	86%	100%	100%	7
PBS Tier 4	0%	0%	1%	30%	88%	100%	100%	312
PBS Tier 5	0%	0%	0%	0%	50%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	50%	50%	100%	100%	4
EEA Family Permits	0%	0%	0%	0%	0%	0%	100%	1
Other Non-Settlement	1%	6%	8%	32%	51%	98%	98%	87
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	7%	24%	100%	100%	100%	29

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Guide to visa application centre processing times

June 2009

China, Hangzhou

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	41%	59%	73%	91%	100%	100%	100%	22
General Visit (6 months or less)	17%	26%	51%	92%	98%	100%	100%	90
Business Visit (6 months or less)	15%	37%	61%	92%	98%	100%	100%	113
Family Visit (6 months or less)	11%	32%	49%	82%	100%	100%	100%	192
Other Visit (6 months or less)	12%	37%	59%	94%	99%	100%	100%	353
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	25%	75%	88%	100%	100%	8
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	3
PBS Tier 4	0%	0%	7%	87%	99%	100%	100%	212
PBS Tier 5	0%	0%	0%	50%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	67%	83%	100%	100%	100%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	100%	100%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

China, Jinan

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	64%	91%	91%	91%	100%	11
General Visit (6 months or less)	0%	0%	38%	87%	92%	100%	100%	39
Business Visit (6 months or less)	0%	0%	23%	91%	100%	100%	100%	22
Family Visit (6 months or less)	0%	0%	60%	99%	99%	100%	100%	134
Other Visit (6 months or less)	0%	0%	70%	100%	100%	100%	100%	46
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	67%	67%	100%	100%	3
PBS Tier 4	0%	0%	8%	90%	98%	100%	100%	96
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	50%	92%	100%	100%	100%	12
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

China, Nanjing

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	75%	83%	100%	100%	100%	100%	100%	12
General Visit (6 months or less)	5%	14%	33%	96%	100%	100%	100%	57
Business Visit (6 months or less)	8%	25%	34%	72%	78%	100%	100%	65
Family Visit (6 months or less)	18%	37%	51%	85%	99%	99%	100%	136
Other Visit (6 months or less)	1%	38%	42%	97%	100%	100%	100%	168
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	50%	100%	100%	100%	100%	4
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	2
PBS Tier 4	0%	0%	6%	83%	99%	100%	100%	158
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	20%	20%	40%	70%	100%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	33%	100%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

China, Shanghai

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	43%	57%	86%	95%	99%	100%	100%	127
General Visit (6 months or less)	19%	29%	55%	93%	99%	100%	100%	578
Business Visit (6 months or less)	21%	31%	59%	88%	98%	100%	100%	657
Family Visit (6 months or less)	15%	31%	56%	86%	100%	100%	100%	637
Transit (6 months or less)	0%	0%	17%	100%	100%	100%	100%	6
Other Visit (6 months or less)	4%	26%	71%	95%	98%	100%	100%	1410
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	3%	7%	23%	67%	97%	100%	100%	30
PBS Tier 2	0%	15%	50%	80%	95%	100%	100%	20
PBS Tier 4	0%	0%	7%	79%	99%	100%	100%	721
PBS Tier 5	0%	0%	20%	80%	100%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	40%	40%	80%	100%	100%	100%	5
Other Non-Settlement	5%	5%	40%	60%	75%	95%	100%	20
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	36%	45%	91%	91%	91%	100%	100%	11

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June 2009

China, Shenyang

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	63%	100%	100%	100%	100%	19
General Visit (6 months or less)	0%	0%	27%	85%	97%	100%	100%	62
Business Visit (6 months or less)	0%	0%	58%	79%	88%	100%	100%	33
Family Visit (6 months or less)	0%	0%	60%	97%	98%	99%	100%	178
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	14%	95%	97%	100%	100%	91
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	33%	67%	83%	100%	100%	6
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	8%	66%	92%	100%	100%	168
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	21%	63%	79%	100%	100%	19
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	47%	74%	84%	100%	100%	100%	19

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June 2009

China, Shenzhen

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	42%	64%	83%	89%	94%	100%	100%	36
General Visit (6 months or less)	25%	31%	38%	50%	74%	99%	100%	142
Business Visit (6 months or less)	24%	37%	49%	57%	88%	100%	100%	171
Family Visit (6 months or less)	11%	18%	23%	39%	64%	99%	100%	233
Transit (6 months or less)	0%	0%	75%	75%	75%	100%	100%	4
Other Visit (6 months or less)	5%	7%	11%	65%	93%	100%	100%	198
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	13%	63%	100%	100%	16
PBS Tier 2	29%	29%	57%	86%	86%	100%	100%	7
PBS Tier 4	0%	1%	1%	12%	63%	100%	100%	81
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	0%	0%	0%	11%	22%	100%	100%	9
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	20%	80%	100%	100%	5

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June 2009

China, Wuhan

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	25%	100%	100%	100%	100%	4
General Visit (6 months or less)	0%	0%	4%	94%	98%	100%	100%	51
Business Visit (6 months or less)	0%	0%	8%	85%	96%	96%	100%	26
Family Visit (6 months or less)	0%	0%	19%	99%	100%	100%	100%	139
Transit (6 months or less)	0%	0%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	0%	14%	99%	100%	100%	100%	220
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	67%	83%	83%	100%	6
PBS Tier 4	0%	0%	1%	71%	95%	100%	100%	171
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	75%	100%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	33%	100%	100%	100%	100%	3

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June 2009

Colombia, Bogota

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	30%	64%	88%	99%	100%	100%	100%	94
General Visit (6 months or less)	29%	58%	78%	95%	99%	100%	100%	751
Business Visit (6 months or less)	22%	57%	84%	95%	100%	100%	100%	37
Family Visit (6 months or less)	19%	47%	71%	90%	100%	100%	100%	296
Transit (6 months or less)	50%	50%	90%	100%	100%	100%	100%	10
Other Visit (6 months or less)	21%	44%	63%	93%	99%	100%	100%	576
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	0%	50%	50%	50%	50%	100%	100%	2
PBS Tier 4	1%	2%	3%	32%	94%	99%	100%	362
PBS Tier 5	14%	55%	68%	77%	100%	100%	100%	22
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	13%	13%	38%	38%	50%	63%	75%	8
EEA Family Permits	0%	29%	41%	59%	94%	94%	100%	17
Other Non-Settlement	0%	0%	50%	50%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	58%	74%	94%	100%	100%	100%	100%	31

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June 2009

Congo, Kinshasa

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	17%	87%	97%	100%	100%	30
General Visit (6 months or less)	0%	0%	21%	86%	96%	100%	100%	84
Business Visit (6 months or less)	0%	0%	25%	92%	94%	96%	96%	53
Family Visit (6 months or less)	0%	0%	18%	88%	94%	100%	100%	67
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	21%	97%	97%	100%	100%	29
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	78%	89%	100%	100%	9
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	14
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	50%	100%	100%	100%	100%	2
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	36%	67%	73%	79%	82%	85%	33

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June 2009

Costa Rica, San Jose

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Family Visit (6 months or less)	0%	0%	0%	50%	50%	100%	100%	2
Other Visit (6 months or less)	0%	0%	0%	50%	50%	100%	100%	2
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	50%	100%	100%	100%	100%	2

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June 2009

Croatia, Zagreb

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
General Visit (6 months or less)	0%	0%	50%	75%	75%	100%	100%	4
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	75%	100%	100%	100%	4
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	4
PBS Tier 4	0%	0%	0%	83%	100%	100%	100%	6
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Other Non-Settlement	0%	0%	33%	67%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	60%	80%	80%	100%	100%	100%	5

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June 2009

Cuba, Havana

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	57%	75%	93%	96%	100%	100%	100%	28
Business Visit (6 months or less)	80%	96%	96%	100%	100%	100%	100%	25
Family Visit (6 months or less)	54%	75%	79%	93%	100%	100%	100%	28
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	25%	30%	60%	93%	100%	100%	100%	57
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	100%	100%	100%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	50%	75%	100%	100%	100%	100%	8

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June 2009

Cyprus, Nicosia

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	39%	86%	89%	93%	93%	93%	93%	28
General Visit (6 months or less)	40%	68%	94%	99%	100%	100%	100%	146
Business Visit (6 months or less)	76%	94%	94%	100%	100%	100%	100%	17
Family Visit (6 months or less)	47%	82%	91%	97%	97%	100%	100%	34
Transit (6 months or less)	67%	93%	100%	100%	100%	100%	100%	15
Other Visit (6 months or less)	41%	77%	93%	99%	99%	100%	100%	75
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	29%	71%	100%	100%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	53%	82%	94%	94%	94%	94%	94%	17
Other Non-Settlement	0%	0%	0%	0%	0%	50%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	50%	50%	50%	50%	75%	100%	4

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June 2009

Czech Republic, Prague

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	25%	81%	100%	100%	16
General Visit (6 months or less)	0%	0%	5%	40%	86%	100%	100%	42
Business Visit (6 months or less)	0%	0%	25%	50%	100%	100%	100%	8
Family Visit (6 months or less)	0%	0%	0%	43%	86%	100%	100%	14
Other Visit (6 months or less)	0%	0%	9%	49%	89%	100%	100%	35
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	7
PBS Tier 4	0%	0%	0%	13%	93%	100%	100%	15
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	0%	0%	0%	40%	80%	100%	100%	10
Other Non-Settlement	0%	0%	0%	33%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	25%	25%	50%	100%	100%	100%	4

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June 2009

Denmark, Copenhagen

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	38%	62%	90%	100%	100%	100%	100%	21
General Visit (6 months or less)	37%	65%	94%	100%	100%	100%	100%	125
Business Visit (6 months or less)	42%	74%	100%	100%	100%	100%	100%	19
Family Visit (6 months or less)	30%	60%	94%	100%	100%	100%	100%	100
Transit (6 months or less)	33%	100%	100%	100%	100%	100%	100%	3
Other Visit (6 months or less)	17%	65%	96%	100%	100%	100%	100%	46
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	25%	50%	100%	100%	100%	100%	100%	8
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	36%	78%	98%	100%	100%	100%	100%	45
Other Non-Settlement	50%	50%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	100%	100%	100%	100%	1

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June 2009

Dominican Republic, Santo Domingo

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	44%	89%	89%	100%	9
General Visit (6 months or less)	0%	0%	0%	23%	95%	100%	100%	44
Business Visit (6 months or less)	0%	0%	0%	17%	75%	100%	100%	12
Family Visit (6 months or less)	0%	0%	0%	13%	88%	94%	100%	16
Transit (6 months or less)	0%	0%	0%	67%	100%	100%	100%	3
Other Visit (6 months or less)	0%	0%	3%	28%	97%	100%	100%	29
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	50%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	2
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	60%	100%	100%	100%	100%	5

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June 2009

Ecuador, Quito

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	60%	80%	100%	100%	100%	5
General Visit (6 months or less)	0%	3%	32%	95%	100%	100%	100%	66
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	7
Family Visit (6 months or less)	0%	0%	56%	100%	100%	100%	100%	45
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	30%	97%	100%	100%	100%	30
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	3
PBS Tier 4	0%	0%	33%	100%	100%	100%	100%	24
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	20%	40%	80%	100%	100%	100%	5
Other Non-Settlement	0%	0%	33%	100%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	20%	20%	100%	100%	100%	100%	5

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June 2009

Egypt, Alexandria

Customers have to send their documents to the Visa Application Centre in Cairo. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	95%	100%	100%	100%	100%	40
General Visit (6 months or less)	0%	0%	84%	93%	95%	97%	99%	294
Business Visit (6 months or less)	0%	0%	75%	81%	86%	86%	97%	36
Family Visit (6 months or less)	0%	0%	86%	97%	100%	100%	100%	59
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	78%	88%	92%	93%	98%	59
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 2	0%	0%	50%	100%	100%	100%	100%	4
PBS Tier 4	0%	0%	30%	90%	100%	100%	100%	10
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	50%	2
Other Non-Settlement	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	25%	100%	100%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Egypt, Cairo

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	14%	64%	93%	99%	99%	100%	100%	705
General Visit (6 months or less)	11%	51%	84%	94%	95%	95%	99%	1132
Business Visit (6 months or less)	18%	64%	88%	92%	92%	93%	97%	479
Family Visit (6 months or less)	12%	51%	77%	90%	92%	94%	99%	364
Other Visit (6 months or less)	13%	50%	83%	95%	98%	99%	99%	514
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	45%	91%	91%	91%	100%	100%	11
PBS Tier 2	8%	35%	77%	100%	100%	100%	100%	26
PBS Tier 4	11%	53%	81%	94%	98%	98%	98%	47
PBS Tier 5	0%	86%	100%	100%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	43%	7
EEA Family Permits	0%	63%	75%	88%	100%	100%	100%	8
Other Non-Settlement	13%	35%	61%	87%	91%	91%	91%	23
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	66%	75%	82%	95%	98%	98%	44

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Guide to visa application centre processing times

June 2009

Estonia, Tallinn

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	4
General Visit (6 months or less)	0%	0%	0%	75%	100%	100%	100%	16
Business Visit (6 months or less)	0%	0%	0%	50%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	0%	87%	100%	100%	100%	31
Other Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	4
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	33%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	50%	92%	100%	100%	12
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	0%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Ethiopia, Addis Ababa

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	22%	66%	94%	100%	100%	100%	100%	32
General Visit (6 months or less)	10%	49%	76%	100%	100%	100%	100%	79
Business Visit (6 months or less)	31%	58%	91%	100%	100%	100%	100%	86
Family Visit (6 months or less)	11%	44%	83%	99%	99%	99%	100%	105
Transit (6 months or less)	14%	50%	71%	100%	100%	100%	100%	14
Other Visit (6 months or less)	26%	64%	86%	100%	100%	100%	100%	42
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	50%	100%	100%	100%	100%	100%	4
PBS Tier 2	0%	0%	50%	50%	100%	100%	100%	2
PBS Tier 4	8%	16%	42%	95%	97%	97%	100%	38
PBS Tier 5	0%	38%	81%	100%	100%	100%	100%	16
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	5%	19%	62%	71%	95%	95%	21
Other Non-Settlement	13%	13%	13%	63%	75%	100%	100%	8
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	67%	72%	86%	90%	95%	95%	166

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Guide to visa application centre processing times

June 2009

Fiji, Suva

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	33%	33%	67%	100%	100%	100%	100%	3
General Visit (6 months or less)	46%	65%	85%	100%	100%	100%	100%	26
Business Visit (6 months or less)	29%	50%	79%	100%	100%	100%	100%	14
Family Visit (6 months or less)	47%	69%	82%	100%	100%	100%	100%	45
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	10
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	27%	47%	47%	73%	73%	100%	100%	15
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	83%	100%	100%	100%	100%	100%	6

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Guide to visa application centre processing times

June 2009

France, Bordeaux

Customers have to send their documents to the Visa Application Centre in Paris. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	80%	90%	100%	100%	10
General Visit (6 months or less)	0%	0%	7%	60%	97%	100%	100%	30
Business Visit (6 months or less)	0%	0%	29%	86%	100%	100%	100%	14
Family Visit (6 months or less)	0%	0%	7%	47%	93%	100%	100%	15
Other Visit (6 months or less)	0%	0%	17%	33%	92%	100%	100%	12
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	25%	50%	100%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	50%	100%	100%	100%	100%	2

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Guide to visa application centre processing times

June 2009

France, Marseille

Customers have to send their documents to the Visa Application Centre in Paris. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	70%	100%	100%	100%	10
General Visit (6 months or less)	0%	0%	0%	57%	86%	100%	100%	37
Business Visit (6 months or less)	0%	0%	0%	73%	91%	100%	100%	11
Family Visit (6 months or less)	0%	0%	5%	60%	100%	100%	100%	20
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	27%	73%	100%	100%	15
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	4
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	100%	100%	100%	100%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	100%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

France, Paris

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	1%	58%	91%	100%	100%	222
General Visit (6 months or less)	0%	1%	4%	56%	96%	100%	100%	623
Business Visit (6 months or less)	0%	2%	3%	68%	97%	100%	100%	126
Family Visit (6 months or less)	1%	3%	5%	63%	98%	100%	100%	412
Transit (6 months or less)	0%	0%	13%	73%	87%	87%	100%	15
Other Visit (6 months or less)	4%	8%	13%	58%	94%	100%	100%	219
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	25%	100%	100%	100%	100%	4
PBS Tier 2	0%	0%	0%	44%	97%	100%	100%	34
PBS Tier 4	0%	3%	3%	72%	100%	100%	100%	36
PBS Tier 5	35%	56%	58%	91%	98%	100%	100%	43
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	33%	67%	67%	67%	3
EEA Family Permits	0%	6%	13%	73%	99%	100%	100%	135
Other Non-Settlement	0%	0%	0%	75%	100%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	17%	67%	83%	100%	100%	100%	6

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Guide to visa application centre processing times

June 2009

Gambia, Banjul

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	75%	86%	94%	97%	98%	98%	98%	64
General Visit (6 months or less)	18%	30%	54%	99%	99%	99%	100%	215
Business Visit (6 months or less)	44%	56%	74%	96%	96%	100%	100%	27
Family Visit (6 months or less)	25%	30%	57%	98%	98%	99%	100%	102
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	3
Other Visit (6 months or less)	30%	40%	64%	96%	96%	96%	96%	47
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	6%	35%	91%	94%	100%	100%	34
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	67%	67%	67%	3
EEA Family Permits	0%	0%	20%	100%	100%	100%	100%	5
Other Non-Settlement	10%	10%	20%	100%	100%	100%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	12%	26%	54%	90%	97%	99%	99%	68

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Guide to visa application centre processing times

June 2009

Georgia, Tbilisi

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	89%	91%	93%	96%	100%	100%	100%	45
General Visit (6 months or less)	65%	67%	69%	91%	96%	98%	98%	55
Business Visit (6 months or less)	88%	95%	95%	99%	100%	100%	100%	111
Family Visit (6 months or less)	64%	70%	77%	100%	100%	100%	100%	53
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	78%	83%	88%	99%	100%	100%	100%	239
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	67%	67%	100%	100%	100%	100%	100%	3
PBS Tier 4	40%	53%	60%	93%	93%	93%	100%	15
PBS Tier 5	8%	42%	92%	100%	100%	100%	100%	12
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	50%	50%	50%	100%	100%	100%	100%	2
Other Non-Settlement	80%	80%	80%	80%	100%	100%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	67%	67%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Germany, Berlin

Customers have to send their documents to the Visa Application Centre in Dusseldorf. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	63%	100%	100%	40
General Visit (6 months or less)	0%	0%	0%	0%	64%	99%	100%	135
Business Visit (6 months or less)	0%	0%	0%	0%	74%	100%	100%	50
Family Visit (6 months or less)	0%	0%	0%	0%	69%	98%	100%	52
Other Visit (6 months or less)	0%	0%	0%	0%	81%	100%	100%	47
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	100%	100%	2
PBS Tier 2	0%	0%	0%	0%	63%	100%	100%	8
PBS Tier 4	0%	0%	0%	0%	86%	100%	100%	7
PBS Tier 5	0%	0%	0%	0%	83%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	50%	50%	100%	100%	100%	2
EEA Family Permits	0%	0%	0%	0%	66%	100%	100%	53
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	67%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Germany, Dusseldorf

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	1%	1%	22%	49%	97%	100%	154
General Visit (6 months or less)	0%	1%	1%	29%	56%	99%	100%	524
Business Visit (6 months or less)	0%	0%	0%	21%	45%	99%	100%	114
Family Visit (6 months or less)	0%	1%	1%	23%	49%	99%	99%	347
Other Visit (6 months or less)	0%	0%	1%	30%	59%	98%	100%	164
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	29%	86%	100%	7
PBS Tier 2	0%	0%	0%	6%	22%	100%	100%	18
PBS Tier 4	0%	0%	0%	7%	47%	100%	100%	15
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	28%	55%	99%	100%	256
Other Non-Settlement	0%	0%	3%	21%	33%	100%	100%	33
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	27%	55%	82%	100%	100%	100%	11

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Guide to visa application centre processing times

June 2009

Germany, Munich

Customers have to send their documents to the Visa Application Centre in Dusseldorf. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in the Worldbridge office at the customer's convenience prior to the receipt of the documents.

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	60%	96%	100%	45
General Visit (6 months or less)	0%	0%	0%	0%	57%	98%	100%	186
Business Visit (6 months or less)	0%	0%	0%	0%	56%	100%	100%	41
Family Visit (6 months or less)	0%	0%	0%	0%	51%	98%	99%	84
Other Visit (6 months or less)	0%	0%	0%	0%	64%	97%	97%	59
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	50%	100%	100%	2
PBS Tier 2	0%	0%	0%	0%	38%	63%	63%	8
PBS Tier 4	0%	0%	0%	0%	75%	100%	100%	4
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	0%	0%	0%	0%	63%	98%	100%	60
Other Non-Settlement	0%	0%	0%	0%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	50%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Ghana, Accra

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	6%	24%	42%	93%	97%	99%	100%	543
General Visit (6 months or less)	1%	7%	19%	91%	97%	100%	100%	1003
Business Visit (6 months or less)	5%	21%	31%	97%	99%	100%	100%	131
Family Visit (6 months or less)	1%	3%	14%	91%	97%	99%	100%	1233
Transit (6 months or less)	0%	0%	15%	100%	100%	100%	100%	13
Other Visit (6 months or less)	2%	12%	29%	89%	99%	100%	100%	312
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	67%	78%	89%	100%	9
PBS Tier 2	0%	0%	25%	88%	100%	100%	100%	8
PBS Tier 4	0%	0%	7%	89%	93%	100%	100%	27
PBS Tier 5	0%	0%	38%	100%	100%	100%	100%	16
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	31%	92%	92%	100%	13
EEA Family Permits	0%	0%	0%	75%	94%	96%	98%	48
Other Non-Settlement	0%	3%	12%	56%	77%	89%	97%	66
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	2%	19%	80%	95%	98%	100%	127

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Guide to visa application centre processing times

June 2009

Greece, Athens

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Family Visit (6 months or less)	0%	0%	0%	0%	0%	67%	100%	6

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Guide to visa application centre processing times

June 2009

Guatemala, Guatemala

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Family Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	100%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Guyana, Georgetown

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	75%	100%	100%	4
General Visit (6 months or less)	0%	0%	0%	11%	89%	89%	100%	18
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	13%	88%	100%	100%	32
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	0%	55%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	0%	0%	0%	0%	0%	0%	100%	1
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	50%	83%	100%	100%	100%	6

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Guide to visa application centre processing times

June 2009

Hong Kong, Hong Kong

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
General Visit (6 months or less)	0%	0%	0%	0%	0%	0%	0%	1
Business Visit (6 months or less)	0%	0%	0%	0%	0%	0%	0%	1
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	0%	0%	2
PBS Tier 2	0%	0%	0%	0%	0%	0%	50%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	0%	2
Other Non-Settlement	0%	0%	0%	0%	0%	0%	0%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	26%	26%	26%	26%	26%	57%	57%	23

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Guide to visa application centre processing times

June 2009

Hungary, Budapest

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	25%	94%	100%	100%	16
General Visit (6 months or less)	0%	0%	0%	0%	88%	96%	96%	24
Business Visit (6 months or less)	0%	0%	0%	0%	50%	100%	100%	4
Family Visit (6 months or less)	0%	0%	0%	0%	92%	100%	100%	13
Other Visit (6 months or less)	0%	0%	0%	0%	69%	100%	100%	13
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	5
PBS Tier 4	0%	0%	0%	0%	50%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	15%	69%	92%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	50%	100%	100%	100%	2

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Guide to visa application centre processing times

June 2009

Iceland, Reykjavik

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
General Visit (6 months or less)	80%	100%	100%	100%	100%	100%	100%	10
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	86%	100%	100%	100%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	80%	80%	100%	100%	100%	100%	100%	5

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Guide to visa application centre processing times

June 2009

India, Ahmedabad

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	66%	99%	99%	100%	100%	143
General Visit (6 months or less)	0%	0%	54%	100%	100%	100%	100%	1213
Business Visit (6 months or less)	0%	0%	52%	100%	100%	100%	100%	98
Family Visit (6 months or less)	0%	1%	64%	99%	100%	100%	100%	1673
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	51%	99%	100%	100%	100%	180
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	37%	84%	94%	95%	95%	103
PBS Tier 2	0%	0%	60%	100%	100%	100%	100%	15
PBS Tier 4	0%	0%	1%	66%	96%	100%	100%	2384
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	4%	4%	72%	98%	98%	100%	100%	46
EEA Family Permits	0%	0%	38%	63%	75%	100%	100%	8
Other Non-Settlement	0%	0%	41%	77%	78%	81%	82%	218
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	3%	29%	75%	95%	98%	98%	98%	130

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Guide to visa application centre processing times

June 2009

India, Bangalore

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	55%	100%	100%	100%	100%	222
General Visit (6 months or less)	0%	0%	45%	96%	99%	100%	100%	941
Business Visit (6 months or less)	0%	0%	49%	99%	100%	100%	100%	736
Family Visit (6 months or less)	0%	0%	49%	100%	100%	100%	100%	633
Transit (6 months or less)	0%	0%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	0%	32%	93%	94%	99%	100%	175
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	18%	83%	92%	97%	98%	103
PBS Tier 2	0%	0%	51%	95%	99%	100%	100%	614
PBS Tier 4	0%	0%	4%	71%	92%	100%	100%	24
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	3
Other Non-Settlement	0%	0%	61%	97%	99%	99%	100%	67
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	42%	96%	100%	100%	24

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Guide to visa application centre processing times

June 2009

India, Chandigarh

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	5%	72%	94%	97%	100%	100%	79
General Visit (6 months or less)	0%	1%	29%	46%	56%	100%	100%	553
Business Visit (6 months or less)	0%	0%	49%	74%	83%	100%	100%	35
Family Visit (6 months or less)	0%	0%	29%	40%	48%	99%	100%	552
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	41%	52%	61%	100%	100%	224
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	20%	100%	100%	10
PBS Tier 2	0%	9%	18%	55%	55%	100%	100%	11
PBS Tier 4	0%	0%	1%	13%	23%	99%	100%	111
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	67%	89%	100%	100%	9
EEA Family Permits	0%	50%	50%	50%	100%	100%	100%	2
Other Non-Settlement	0%	0%	9%	30%	43%	78%	83%	23
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	4%	7%	7%	21%	100%	100%	100%	28

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Guide to visa application centre processing times

June 2009

India, Chennai

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	35%	72%	98%	98%	98%	98%	99%	215
General Visit (6 months or less)	17%	51%	84%	99%	100%	100%	100%	763
Business Visit (6 months or less)	38%	71%	95%	100%	100%	100%	100%	421
Family Visit (6 months or less)	28%	70%	96%	99%	100%	100%	100%	742
Transit (6 months or less)	11%	39%	61%	61%	67%	78%	100%	18
Other Visit (6 months or less)	18%	51%	77%	98%	99%	100%	100%	148
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	6%	34%	71%	88%	96%	97%	100%	112
PBS Tier 2	32%	64%	94%	98%	100%	100%	100%	317
PBS Tier 4	0%	1%	23%	77%	89%	98%	100%	81
PBS Tier 5	0%	17%	58%	67%	83%	100%	100%	12
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	50%	50%	50%	50%	2
EEA Family Permits	0%	0%	57%	71%	86%	86%	86%	7
Other Non-Settlement	36%	61%	84%	91%	91%	95%	95%	56
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	3%	4%	31%	98%	100%	100%	93

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Guide to visa application centre processing times

June 2009

India, Cochin

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	42%	100%	100%	100%	100%	43
General Visit (6 months or less)	0%	0%	25%	99%	99%	99%	100%	185
Business Visit (6 months or less)	0%	0%	35%	100%	100%	100%	100%	48
Family Visit (6 months or less)	0%	0%	33%	98%	99%	100%	100%	670
Transit (6 months or less)	0%	0%	0%	67%	67%	100%	100%	3
Other Visit (6 months or less)	0%	0%	9%	98%	100%	100%	100%	43
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	70%	87%	100%	100%	47
PBS Tier 2	0%	0%	4%	67%	91%	100%	100%	45
PBS Tier 4	0%	0%	0%	49%	94%	99%	100%	167
PBS Tier 5	0%	0%	0%	50%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	89%	93%	96%	100%	28
Other Non-Settlement	0%	0%	15%	95%	97%	99%	99%	140
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	35%	89%	95%	97%	66

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Guide to visa application centre processing times

June 2009

India, Hyderabad

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	40%	94%	100%	100%	100%	101
General Visit (6 months or less)	0%	0%	45%	94%	97%	99%	100%	470
Business Visit (6 months or less)	0%	0%	53%	97%	98%	98%	98%	197
Family Visit (6 months or less)	0%	0%	47%	99%	99%	99%	100%	561
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	5
Other Visit (6 months or less)	0%	0%	43%	91%	99%	100%	100%	77
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	16%	76%	86%	98%	100%	200
PBS Tier 2	0%	0%	55%	96%	99%	100%	100%	228
PBS Tier 4	0%	0%	1%	47%	82%	99%	100%	193
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	33%	33%	33%	3
Other Non-Settlement	0%	0%	30%	81%	91%	100%	100%	47
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	4%	4%	29%	100%	100%	100%	28

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Guide to visa application centre processing times

June 2009

India, Jalandhar

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	70%	94%	95%	100%	100%	336
General Visit (6 months or less)	0%	0%	33%	44%	56%	100%	100%	642
Business Visit (6 months or less)	0%	0%	21%	29%	37%	100%	100%	38
Family Visit (6 months or less)	0%	0%	33%	47%	57%	100%	100%	2307
Other Visit (6 months or less)	0%	0%	41%	55%	65%	99%	100%	368
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	17%	83%	100%	6
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	2
PBS Tier 4	0%	0%	2%	7%	19%	97%	100%	58
PBS Tier 5	0%	0%	0%	0%	27%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	4%	40%	80%	96%	100%	25
EEA Family Permits	0%	0%	13%	38%	50%	75%	100%	8
Other Non-Settlement	0%	0%	6%	20%	33%	56%	60%	163
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	3%	4%	4%	11%	96%	98%	99%	233

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Guide to visa application centre processing times

June 2009

India, Kolkata

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	66%	90%	92%	96%	100%	100%	135
General Visit (6 months or less)	0%	30%	42%	54%	73%	100%	100%	931
Business Visit (6 months or less)	0%	48%	65%	70%	81%	100%	100%	136
Family Visit (6 months or less)	0%	28%	38%	40%	58%	100%	100%	559
Transit (6 months or less)	0%	60%	80%	80%	100%	100%	100%	5
Other Visit (6 months or less)	0%	15%	29%	35%	54%	100%	100%	153
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	67%	100%	100%	9
PBS Tier 2	9%	41%	78%	83%	91%	100%	100%	90
PBS Tier 4	0%	14%	23%	27%	64%	100%	100%	22
PBS Tier 5	0%	0%	0%	0%	16%	100%	100%	19
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	2
Other Non-Settlement	0%	32%	47%	47%	63%	100%	100%	19
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	9%	9%	9%	9%	100%	100%	100%	11

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Guide to visa application centre processing times

June 2009

India, Mumbai (North)

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	1%	73%	100%	100%	100%	100%	275
General Visit (6 months or less)	0%	0%	61%	100%	100%	100%	100%	1253
Business Visit (6 months or less)	0%	2%	58%	99%	100%	100%	100%	468
Family Visit (6 months or less)	0%	2%	66%	100%	100%	100%	100%	1028
Transit (6 months or less)	0%	5%	76%	100%	100%	100%	100%	41
Other Visit (6 months or less)	0%	1%	46%	99%	100%	100%	100%	329
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	36%	90%	100%	100%	100%	50
PBS Tier 2	0%	2%	63%	100%	100%	100%	100%	151
PBS Tier 4	0%	0%	1%	64%	97%	100%	100%	152
PBS Tier 5	0%	0%	83%	100%	100%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	50%	100%	100%	100%	100%	4
EEA Family Permits	0%	0%	4%	13%	52%	100%	100%	23
Other Non-Settlement	0%	5%	44%	90%	90%	92%	92%	39
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	36%	68%	95%	100%	100%	100%	44

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Guide to visa application centre processing times

June 2009

India, Mumbai (South)

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	2%	67%	94%	100%	100%	100%	100%	495
General Visit (6 months or less)	2%	52%	90%	100%	100%	100%	100%	1764
Business Visit (6 months or less)	2%	61%	92%	99%	100%	100%	100%	429
Family Visit (6 months or less)	1%	56%	91%	99%	100%	100%	100%	1245
Transit (6 months or less)	1%	76%	97%	100%	100%	100%	100%	141
Other Visit (6 months or less)	2%	53%	85%	98%	100%	100%	100%	305
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	38%	73%	95%	100%	100%	100%	60
PBS Tier 2	0%	33%	80%	98%	100%	100%	100%	152
PBS Tier 4	0%	0%	11%	82%	99%	99%	100%	197
PBS Tier 5	0%	5%	5%	92%	100%	100%	100%	37
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	40%	60%	73%	100%	100%	100%	15
EEA Family Permits	0%	0%	0%	57%	87%	92%	95%	60
Other Non-Settlement	1%	22%	49%	70%	72%	73%	75%	188
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	3%	43%	73%	95%	99%	100%	100%	111

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Guide to visa application centre processing times

June 2009

India, New Delhi

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	69%	91%	93%	96%	100%	100%	918
General Visit (6 months or less)	0%	35%	50%	57%	76%	100%	100%	4116
Business Visit (6 months or less)	0%	53%	74%	77%	85%	100%	100%	969
Family Visit (6 months or less)	1%	33%	42%	43%	64%	100%	100%	2055
Transit (6 months or less)	0%	37%	68%	74%	74%	100%	100%	19
Other Visit (6 months or less)	0%	30%	39%	46%	69%	100%	100%	1400
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	35%	97%	99%	69
PBS Tier 2	3%	34%	73%	83%	89%	100%	100%	253
PBS Tier 4	0%	2%	22%	46%	59%	100%	100%	318
PBS Tier 5	0%	4%	4%	28%	64%	100%	100%	25
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	2
EEA Family Permits	0%	0%	44%	67%	89%	89%	100%	9
Other Non-Settlement	0%	15%	27%	35%	53%	94%	94%	96
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	1%	4%	4%	93%	93%	100%	84

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Guide to visa application centre processing times

June 2009

India, Pune

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	1%	74%	100%	100%	100%	100%	86
General Visit (6 months or less)	0%	2%	63%	100%	100%	100%	100%	577
Business Visit (6 months or less)	0%	3%	76%	99%	100%	100%	100%	287
Family Visit (6 months or less)	0%	0%	75%	100%	100%	100%	100%	386
Transit (6 months or less)	0%	0%	33%	100%	100%	100%	100%	3
Other Visit (6 months or less)	0%	3%	58%	100%	100%	100%	100%	31
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	55%	91%	98%	100%	100%	47
PBS Tier 2	0%	7%	66%	100%	100%	100%	100%	294
PBS Tier 4	0%	0%	0%	80%	88%	100%	100%	25
PBS Tier 5	0%	0%	50%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	0%	3%	65%	94%	94%	100%	100%	31
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	10%	20%	90%	100%	100%	100%	100%	10

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Guide to visa application centre processing times

June 2009

Indonesia, Jakarta

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	23%	59%	89%	96%	98%	100%	100%	100
General Visit (6 months or less)	29%	59%	87%	96%	97%	99%	100%	844
Business Visit (6 months or less)	32%	62%	86%	97%	98%	100%	100%	307
Family Visit (6 months or less)	32%	59%	83%	95%	95%	99%	100%	170
Transit (6 months or less)	23%	46%	79%	98%	99%	100%	100%	114
Other Visit (6 months or less)	30%	59%	92%	99%	99%	100%	100%	351
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	10%	20%	70%	90%	10
PBS Tier 2	0%	11%	22%	44%	56%	89%	89%	9
PBS Tier 4	13%	41%	50%	59%	66%	97%	100%	32
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	29%	43%	100%	100%	100%	100%	7
Other Non-Settlement	0%	30%	50%	60%	60%	80%	90%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	23%	62%	77%	100%	100%	100%	100%	13

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Guide to visa application centre processing times

June 2009

Iran, Tehran

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	80%	86%	88%	95%	96%	99%	99%	466
General Visit (6 months or less)	17%	18%	20%	88%	96%	98%	100%	416
Business Visit (6 months or less)	17%	18%	18%	36%	41%	74%	97%	76
Family Visit (6 months or less)	18%	20%	26%	93%	97%	100%	100%	1295
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	20%	21%	23%	72%	96%	99%	100%	689
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	86%	95%	95%	100%	21
PBS Tier 2	0%	43%	43%	100%	100%	100%	100%	7
PBS Tier 4	2%	3%	13%	92%	94%	99%	100%	144
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	13%	13%	13%	25%	50%	50%	63%	8
EEA Family Permits	33%	33%	100%	100%	100%	100%	100%	3
Other Non-Settlement	12%	12%	12%	72%	88%	88%	92%	25
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	8%	84%	90%	96%	100%	100%	100%	50

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Guide to visa application centre processing times

June 2009

Ireland, Dublin

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	36%	57%	71%	95%	98%	100%	100%	220
General Visit (6 months or less)	25%	41%	62%	92%	98%	100%	100%	565
Business Visit (6 months or less)	40%	50%	69%	95%	98%	100%	100%	58
Family Visit (6 months or less)	40%	59%	73%	96%	97%	100%	100%	102
Transit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	30%	51%	66%	92%	99%	100%	100%	122
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	11%	42%	79%	89%	100%	100%	19
PBS Tier 2	24%	24%	47%	82%	82%	100%	100%	17
PBS Tier 4	0%	13%	13%	73%	93%	100%	100%	15
PBS Tier 5	0%	75%	75%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	30%	56%	70%	89%	95%	98%	100%	91
Other Non-Settlement	17%	33%	50%	83%	100%	100%	100%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	11%	56%	67%	89%	100%	100%	100%	9

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June 2009

Israel, Tel Aviv

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	40%	80%	80%	100%	5
General Visit (6 months or less)	0%	0%	0%	21%	91%	100%	100%	34
Business Visit (6 months or less)	0%	0%	0%	17%	75%	100%	100%	12
Family Visit (6 months or less)	0%	0%	4%	43%	70%	100%	100%	23
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	2
Other Visit (6 months or less)	0%	0%	0%	41%	76%	100%	100%	17
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	60%	100%	100%	10
PBS Tier 2	0%	0%	0%	13%	73%	100%	100%	15
PBS Tier 4	0%	0%	0%	26%	89%	100%	100%	19
PBS Tier 5	0%	0%	0%	50%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	67%	67%	100%	100%	3
EEA Family Permits	0%	0%	0%	17%	100%	100%	100%	6
Other Non-Settlement	0%	0%	0%	25%	94%	100%	100%	16
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	25%	83%	100%	100%	100%	100%	12

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Guide to visa application centre processing times

June 2009

Italy, Rome

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	56%	85%	96%	100%	97
General Visit (6 months or less)	0%	0%	1%	56%	83%	99%	100%	308
Business Visit (6 months or less)	0%	4%	9%	70%	96%	100%	100%	23
Family Visit (6 months or less)	0%	0%	2%	54%	85%	100%	100%	121
Transit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	1%	68%	93%	100%	100%	117
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	67%	100%	100%	100%	3
PBS Tier 2	0%	0%	0%	57%	86%	100%	100%	7
PBS Tier 4	0%	0%	0%	47%	87%	100%	100%	15
PBS Tier 5	0%	0%	0%	63%	100%	100%	100%	8
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	48%	78%	91%	98%	46
Other Non-Settlement	0%	0%	50%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	20%	20%	20%	60%	80%	80%	100%	5

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June 2009

Jamaica, Kingston

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	35%	68%	96%	99%	100%	100%	146
General Visit (6 months or less)	2%	41%	81%	96%	100%	100%	100%	228
Business Visit (6 months or less)	5%	59%	86%	100%	100%	100%	100%	22
Family Visit (6 months or less)	3%	36%	83%	99%	99%	100%	100%	502
Transit (6 months or less)	0%	35%	73%	98%	100%	100%	100%	66
Other Visit (6 months or less)	0%	32%	79%	98%	100%	100%	100%	371
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	80%	100%	100%	100%	5
PBS Tier 2	0%	0%	27%	82%	100%	100%	100%	11
PBS Tier 4	0%	0%	50%	100%	100%	100%	100%	8
PBS Tier 5	0%	40%	67%	100%	100%	100%	100%	43
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	67%	100%	100%	100%	3
EEA Family Permits	0%	33%	100%	100%	100%	100%	100%	3
Other Non-Settlement	0%	38%	62%	67%	71%	81%	95%	21
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	3%	3%	11%	98%	99%	99%	131

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June 2009

Japan, Osaka

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	7%	64%	100%	100%	100%	100%	14
General Visit (6 months or less)	0%	0%	50%	83%	92%	92%	100%	12
Business Visit (6 months or less)	0%	14%	29%	86%	100%	100%	100%	7
Family Visit (6 months or less)	0%	29%	71%	86%	100%	100%	100%	7
Other Visit (6 months or less)	0%	0%	50%	92%	100%	100%	100%	12
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 2	0%	19%	81%	96%	96%	100%	100%	26
PBS Tier 4	3%	12%	61%	98%	99%	100%	100%	111
PBS Tier 5	0%	0%	64%	100%	100%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	33%	67%	100%	100%	100%	100%	3
Other Non-Settlement	0%	23%	69%	85%	85%	85%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	54%	92%	92%	92%	100%	100%	100%	13

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Guide to visa application centre processing times

June 2009

Japan, Tokyo

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	19%	63%	100%	100%	100%	100%	16
General Visit (6 months or less)	0%	8%	27%	81%	86%	97%	100%	37
Business Visit (6 months or less)	0%	5%	36%	85%	92%	97%	100%	39
Family Visit (6 months or less)	0%	20%	47%	80%	93%	100%	100%	15
Other Visit (6 months or less)	5%	5%	25%	85%	85%	100%	100%	20
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	13%	30%	100%	100%	100%	100%	23
PBS Tier 2	5%	40%	83%	98%	99%	100%	100%	201
PBS Tier 4	0%	9%	45%	100%	100%	100%	100%	383
PBS Tier 5	0%	50%	89%	100%	100%	100%	100%	36
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	2
EEA Family Permits	0%	43%	71%	100%	100%	100%	100%	7
Other Non-Settlement	0%	23%	50%	93%	98%	98%	100%	40
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	57%	93%	96%	100%	100%	100%	100%	28

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Guide to visa application centre processing times

June 2009

Jerusalem

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	14%	14%	100%	100%	7
General Visit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	7
Business Visit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	0%	11%	100%	100%	18
Other Visit (6 months or less)	0%	0%	0%	0%	13%	100%	100%	16
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	0%	0%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Jordan, Amman

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	26%	69%	97%	100%	100%	100%	100%	258
General Visit (6 months or less)	36%	76%	99%	100%	100%	100%	100%	417
Business Visit (6 months or less)	35%	80%	99%	99%	99%	100%	100%	251
Family Visit (6 months or less)	36%	77%	97%	99%	100%	100%	100%	249
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	32%	71%	98%	100%	100%	100%	100%	369
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	50%	100%	100%	100%	100%	100%	100%	6
PBS Tier 2	0%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	29%	71%	98%	100%	100%	100%	100%	58
PBS Tier 5	0%	100%	100%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	29%	76%	94%	94%	94%	100%	100%	17
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	43%	43%	44%	77%	94%	95%	98%	87

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Guide to visa application centre processing times

June 2009

Kazakhstan, Almaty

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	27%	62%	91%	96%	99%	100%	100%	205
General Visit (6 months or less)	25%	71%	96%	99%	100%	100%	100%	251
Business Visit (6 months or less)	30%	75%	97%	100%	100%	100%	100%	206
Family Visit (6 months or less)	14%	69%	93%	98%	100%	100%	100%	121
Other Visit (6 months or less)	10%	52%	84%	99%	100%	100%	100%	1092
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	33%	33%	100%	100%	100%	100%	100%	3
PBS Tier 2	50%	50%	100%	100%	100%	100%	100%	2
PBS Tier 4	2%	43%	74%	98%	99%	100%	100%	90
PBS Tier 5	25%	25%	100%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
Other Non-Settlement	0%	43%	43%	71%	100%	100%	100%	7
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	40%	70%	80%	100%	100%	100%	100%	10

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Guide to visa application centre processing times

June 2009

Kenya, Nairobi

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	21%	54%	89%	97%	99%	100%	100%	351
General Visit (6 months or less)	8%	25%	65%	96%	99%	100%	100%	343
Business Visit (6 months or less)	11%	28%	64%	97%	100%	100%	100%	250
Family Visit (6 months or less)	9%	25%	61%	95%	98%	100%	100%	622
Transit (6 months or less)	26%	57%	96%	96%	96%	100%	100%	23
Other Visit (6 months or less)	9%	31%	63%	96%	99%	100%	100%	319
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	20%	50%	100%	100%	100%	100%	10
PBS Tier 2	0%	30%	30%	80%	80%	90%	100%	10
PBS Tier 4	13%	50%	63%	94%	94%	94%	100%	16
PBS Tier 5	14%	86%	86%	100%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	9%	45%	73%	100%	100%	100%	100%	11
EEA Family Permits	0%	0%	22%	56%	89%	100%	100%	9
Other Non-Settlement	0%	8%	42%	77%	85%	92%	96%	26
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	15%	39%	58%	68%	83%	86%	90%	109

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Guide to visa application centre processing times

June 2009

Korea, Seoul

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	8%	8%	69%	100%	100%	100%	13
General Visit (6 months or less)	0%	0%	18%	71%	82%	94%	100%	17
Business Visit (6 months or less)	0%	0%	60%	80%	100%	100%	100%	10
Family Visit (6 months or less)	0%	0%	31%	100%	100%	100%	100%	13
Other Visit (6 months or less)	0%	0%	14%	71%	71%	100%	100%	7
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	5%	55%	80%	85%	95%	20
PBS Tier 2	0%	0%	18%	80%	96%	100%	100%	45
PBS Tier 4	0%	5%	43%	98%	99%	100%	100%	637
PBS Tier 5	0%	7%	41%	87%	96%	98%	100%	46
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	100%	1
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	2
Other Non-Settlement	0%	0%	9%	75%	97%	97%	100%	32
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	58%	67%	83%	100%	100%	100%	12

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June 2009

Kuwait, Kuwait City

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	38%	82%	96%	100%	100%	100%	100%	987
General Visit (6 months or less)	35%	81%	94%	99%	100%	100%	100%	3460
Business Visit (6 months or less)	15%	53%	74%	97%	99%	100%	100%	74
Family Visit (6 months or less)	17%	49%	75%	99%	100%	100%	100%	169
Transit (6 months or less)	0%	20%	40%	100%	100%	100%	100%	5
Other Visit (6 months or less)	29%	75%	90%	100%	100%	100%	100%	2558
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	83%	100%	100%	100%	6
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 4	0%	9%	48%	96%	99%	100%	100%	121
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	33%	33%	67%	67%	100%	100%	3
Other Non-Settlement	22%	27%	59%	89%	97%	100%	100%	37
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	9%	64%	73%	91%	100%	100%	100%	11

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Guide to visa application centre processing times

June 2009

Latvia, Riga

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	94%	100%	100%	17
General Visit (6 months or less)	0%	0%	0%	10%	95%	100%	100%	21
Business Visit (6 months or less)	0%	0%	0%	20%	80%	100%	100%	5
Family Visit (6 months or less)	0%	0%	0%	16%	91%	100%	100%	44
Other Visit (6 months or less)	0%	0%	0%	20%	100%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	14%	92%	98%	98%	50
Other Non-Settlement	0%	0%	0%	50%	100%	100%	100%	2

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June 2009

Lebanon, Beirut

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	44%	73%	98%	99%	99%	99%	100%	162
General Visit (6 months or less)	22%	56%	87%	97%	98%	99%	100%	223
Business Visit (6 months or less)	41%	74%	89%	96%	97%	99%	99%	112
Family Visit (6 months or less)	31%	61%	87%	93%	96%	100%	100%	142
Transit (6 months or less)	33%	78%	100%	100%	100%	100%	100%	9
Other Visit (6 months or less)	19%	53%	92%	99%	100%	100%	100%	145
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	50%	100%	100%	100%	100%	100%	2
PBS Tier 2	22%	33%	78%	89%	100%	100%	100%	9
PBS Tier 4	0%	25%	75%	83%	92%	100%	100%	12
PBS Tier 5	0%	50%	100%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	13%	50%	75%	75%	88%	88%	100%	8
Other Non-Settlement	33%	67%	100%	100%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	40%	43%	75%	98%	100%	100%	40

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June 2009

Libya, Tripoli

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	11%	48%	82%	95%	97%	99%	99%	142
General Visit (6 months or less)	4%	31%	76%	97%	98%	100%	100%	328
Business Visit (6 months or less)	11%	41%	83%	97%	97%	98%	100%	235
Family Visit (6 months or less)	1%	21%	76%	98%	100%	100%	100%	254
Other Visit (6 months or less)	4%	26%	77%	98%	99%	100%	100%	617
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	50%	50%	100%	100%	100%	100%	100%	2
PBS Tier 4	0%	18%	71%	96%	98%	99%	100%	230
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	50%	50%	50%	50%	50%	100%	2
EEA Family Permits	0%	100%	100%	100%	100%	100%	100%	1
Other Non-Settlement	14%	36%	79%	86%	93%	93%	100%	14
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	67%	67%	83%	83%	83%	83%	6

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June 2009

Lithuania, Vilnius

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	100%	100%	100%	2
General Visit (6 months or less)	0%	0%	0%	25%	100%	100%	100%	4
Business Visit (6 months or less)	0%	0%	0%	67%	100%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	20%	87%	100%	100%	15

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June 2009

Macedonia, Skopje

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	90%	97%	100%	100%	100%	100%	100%	59
General Visit (6 months or less)	72%	76%	82%	93%	96%	98%	98%	123
Business Visit (6 months or less)	74%	79%	89%	95%	96%	98%	98%	105
Family Visit (6 months or less)	77%	83%	87%	96%	100%	100%	100%	204
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	15
Other Visit (6 months or less)	87%	96%	97%	100%	100%	100%	100%	216
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	0%	100%	1
PBS Tier 2	50%	50%	50%	50%	100%	100%	100%	2
PBS Tier 4	96%	96%	96%	96%	100%	100%	100%	24
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	67%	67%	67%	67%	67%	100%	100%	3
EEA Family Permits	59%	71%	82%	82%	88%	94%	94%	17
Other Non-Settlement	67%	83%	83%	83%	83%	83%	83%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	17%	35%	65%	91%	96%	96%	96%	23

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June 2009

Malawi, Lilongwe

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	77%	92%	92%	100%	13
General Visit (6 months or less)	0%	0%	8%	82%	98%	100%	100%	51
Business Visit (6 months or less)	0%	0%	2%	86%	95%	98%	98%	44
Family Visit (6 months or less)	0%	0%	6%	86%	99%	100%	100%	79
Other Visit (6 months or less)	0%	0%	4%	87%	98%	100%	100%	53
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	40%	100%	100%	100%	5
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	9
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	50%	80%	90%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	67%	67%	89%	100%	100%	100%	9

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June 2009

Malaysia, Kuala Lumpur

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	28%	53%	98%	98%	98%	98%	40
General Visit (6 months or less)	0%	49%	82%	95%	97%	100%	100%	61
Business Visit (6 months or less)	0%	42%	88%	88%	92%	100%	100%	24
Family Visit (6 months or less)	0%	40%	84%	93%	98%	100%	100%	45
Other Visit (6 months or less)	0%	32%	87%	95%	100%	100%	100%	62
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	69%	97%	100%	100%	100%	100%	29
PBS Tier 2	0%	51%	92%	98%	100%	100%	100%	63
PBS Tier 4	0%	42%	95%	100%	100%	100%	100%	252
PBS Tier 5	0%	80%	100%	100%	100%	100%	100%	10
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	0%	0%	0%	0%	0%	100%	100%	1
Other Non-Settlement	0%	28%	62%	79%	86%	93%	97%	29
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	55%	60%	60%	75%	98%	100%	100%	40

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June 2009

Malta, Valletta

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	25%	100%	100%	4
General Visit (6 months or less)	0%	0%	0%	0%	75%	100%	100%	8
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	0%	75%	100%	100%	4
Other Visit (6 months or less)	0%	0%	0%	0%	33%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	86%	100%	100%	7

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June 2009

Mauritius, Port Louis

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	63%	63%	88%	100%	100%	100%	100%	8
General Visit (6 months or less)	86%	89%	89%	100%	100%	100%	100%	37
Business Visit (6 months or less)	63%	63%	75%	100%	100%	100%	100%	8
Family Visit (6 months or less)	67%	76%	81%	96%	100%	100%	100%	70
Other Visit (6 months or less)	55%	55%	55%	95%	95%	100%	100%	22
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	70%	90%	90%	100%	100%	100%	100%	10
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	3
PBS Tier 4	95%	95%	95%	98%	98%	98%	98%	44
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	2
EEA Family Permits	50%	50%	50%	100%	100%	100%	100%	2
Other Non-Settlement	50%	50%	67%	83%	83%	83%	83%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	59%	82%	85%	100%	100%	100%	34

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June 2009

Mexico, Mexico City

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	50%	50%	50%	100%	100%	2
General Visit (6 months or less)	0%	15%	46%	92%	92%	100%	100%	13
Business Visit (6 months or less)	0%	14%	86%	100%	100%	100%	100%	7
Family Visit (6 months or less)	0%	0%	29%	43%	86%	100%	100%	7
Transit (6 months or less)	0%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	40%	80%	95%	100%	100%	20
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	9%	55%	73%	73%	100%	100%	11
PBS Tier 2	0%	14%	43%	86%	86%	100%	100%	7
PBS Tier 4	0%	1%	56%	86%	91%	98%	100%	104
PBS Tier 5	0%	0%	100%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	33%	67%	67%	100%	100%	3
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Other Non-Settlement	0%	0%	60%	100%	100%	100%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	5%	42%	74%	100%	100%	100%	100%	19

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June 2009

Moldova, Chisinau

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	67%	75%	92%	100%	100%	100%	100%	12
General Visit (6 months or less)	29%	45%	84%	90%	97%	97%	100%	31
Business Visit (6 months or less)	64%	71%	79%	93%	100%	100%	100%	14
Family Visit (6 months or less)	15%	45%	60%	80%	85%	100%	100%	20
Other Visit (6 months or less)	49%	68%	89%	92%	97%	100%	100%	37
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	25%	75%	100%	100%	100%	4
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	29%	29%	43%	71%	86%	100%	100%	7
PBS Tier 5	50%	50%	50%	50%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	14%	29%	43%	57%	71%	100%	7
Other Non-Settlement	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	23%	35%	46%	50%	85%	100%	100%	26

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June 2009

Mongolia, Ulaan Baatar

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	75%	100%	100%	4
General Visit (6 months or less)	0%	0%	0%	0%	65%	100%	100%	20
Business Visit (6 months or less)	0%	0%	0%	0%	94%	100%	100%	33
Family Visit (6 months or less)	0%	0%	0%	0%	67%	100%	100%	49
Other Visit (6 months or less)	0%	0%	0%	0%	31%	100%	100%	81
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	0%	3%	100%	100%	35
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	3
Other Non-Settlement	0%	0%	0%	0%	50%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Montenegro, Podgorica

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	3
General Visit (6 months or less)	0%	0%	0%	93%	100%	100%	100%	58
Business Visit (6 months or less)	0%	0%	0%	67%	100%	100%	100%	9
Family Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	10
Other Visit (6 months or less)	0%	0%	0%	95%	99%	100%	100%	110
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	2

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June 2009

Morocco, Rabat

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	91%	92%	98%	100%	100%	100%	100%	95
General Visit (6 months or less)	75%	80%	99%	100%	100%	100%	100%	210
Business Visit (6 months or less)	90%	98%	99%	100%	100%	100%	100%	105
Family Visit (6 months or less)	65%	71%	98%	100%	100%	100%	100%	199
Other Visit (6 months or less)	72%	82%	99%	100%	100%	100%	100%	218
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	2
PBS Tier 2	40%	40%	100%	100%	100%	100%	100%	5
PBS Tier 4	0%	0%	100%	100%	100%	100%	100%	28
PBS Tier 5	42%	42%	100%	100%	100%	100%	100%	19
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	80%	100%	100%	100%	100%	5
EEA Family Permits	75%	75%	88%	88%	88%	88%	88%	8
Other Non-Settlement	50%	50%	100%	100%	100%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	11%	11%	12%	41%	81%	100%	100%	75

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Guide to visa application centre processing times

June 2009

Mozambique, Maputo

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	38%	100%	100%	100%	100%	8
General Visit (6 months or less)	0%	0%	40%	90%	100%	100%	100%	10
Business Visit (6 months or less)	0%	0%	39%	100%	100%	100%	100%	18
Family Visit (6 months or less)	0%	0%	40%	80%	100%	100%	100%	15
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	29%	43%	100%	100%	100%	100%	7
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	0%	0%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	0%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	2

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June 2009

Namibia, Windhoek

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	0%	0%	75%	75%	100%	100%	4
Business Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	56%	89%	100%	100%	100%	9
Other Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	50%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	50%	50%	50%	50%	100%	2
Other Non-Settlement	0%	0%	50%	50%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

Nepal, Kathmandu

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	63%	100%	100%	100%	100%	16
General Visit (6 months or less)	0%	0%	34%	44%	62%	99%	100%	86
Business Visit (6 months or less)	0%	2%	48%	58%	63%	100%	100%	60
Family Visit (6 months or less)	0%	0%	14%	20%	37%	100%	100%	260
Transit (6 months or less)	0%	0%	92%	100%	100%	100%	100%	13
Other Visit (6 months or less)	0%	0%	11%	11%	18%	100%	100%	28
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	9%	95%	100%	22
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	2
PBS Tier 4	0%	0%	0%	0%	5%	100%	100%	495
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	50%	83%	100%	100%	6
EEA Family Permits	0%	0%	0%	50%	50%	100%	100%	2
Other Non-Settlement	0%	0%	12%	14%	30%	99%	100%	69
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	19%	24%	35%	89%	94%	97%	101

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Guide to visa application centre processing times

June 2009

Netherlands, Amsterdam

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	2%	59%	98%	100%	87
General Visit (6 months or less)	0%	0%	1%	3%	45%	99%	100%	209
Business Visit (6 months or less)	0%	0%	3%	9%	49%	99%	99%	74
Family Visit (6 months or less)	0%	0%	0%	1%	47%	99%	100%	101
Transit (6 months or less)	0%	0%	0%	0%	33%	100%	100%	3
Other Visit (6 months or less)	0%	0%	2%	4%	48%	100%	100%	48
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	25%	50%	100%	4
PBS Tier 2	0%	0%	0%	0%	73%	100%	100%	71
PBS Tier 4	0%	0%	0%	43%	86%	100%	100%	7
PBS Tier 5	0%	0%	0%	50%	75%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	11%	54%	100%	100%	46
Other Non-Settlement	0%	0%	20%	20%	40%	40%	40%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	33%	67%	100%	100%	100%	100%	3

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Guide to visa application centre processing times

June 2009

New Zealand, Wellington

Customers have to send documents to the decision making centre in Wellington. The processing times below relate to time after the application arrives at this centre and assume biometric enrolment is carried out in INZ offices in Wellington, Auckland & Christchurch at the customer's convenience prior to the receipt of the documents. The transit time to and from PO Box Auckland to Canberra is approximately two days each way. Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	57%	86%	86%	100%	100%	7
General Visit (6 months or less)	0%	0%	77%	90%	95%	95%	97%	39
Business Visit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	85%	85%	93%	96%	100%	27
Other Visit (6 months or less)	0%	0%	79%	84%	95%	95%	100%	19
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	25%	33%	36%	69%	100%	118
PBS Tier 2	0%	0%	68%	95%	97%	100%	100%	37
PBS Tier 4	0%	0%	60%	100%	100%	100%	100%	15
PBS Tier 5	0%	0%	67%	77%	97%	99%	99%	304
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	57%	71%	71%	86%	100%	7
Other Non-Settlement	0%	0%	65%	87%	90%	97%	99%	113
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	4%	12%	22%	43%	100%	100%	100%	51

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Guide to visa application centre processing times

June 2009

Nigeria, Abuja

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	14%	54%	92%	98%	100%	100%	1480
General Visit (6 months or less)	0%	1%	8%	74%	96%	100%	100%	1473
Business Visit (6 months or less)	0%	2%	11%	63%	92%	100%	100%	123
Family Visit (6 months or less)	0%	2%	7%	77%	97%	100%	100%	465
Transit (6 months or less)	0%	25%	100%	100%	100%	100%	100%	4
Other Visit (6 months or less)	0%	4%	17%	75%	95%	99%	100%	769
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	5%	54%	76%	98%	100%	41
PBS Tier 2	0%	0%	11%	22%	89%	100%	100%	9
PBS Tier 4	0%	0%	2%	60%	95%	100%	100%	107
PBS Tier 5	0%	0%	0%	50%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	9%	9%	45%	73%	82%	82%	11
EEA Family Permits	0%	0%	0%	40%	60%	80%	100%	5
Other Non-Settlement	0%	0%	8%	56%	100%	100%	100%	25
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	14%	100%	100%	100%	7

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Guide to visa application centre processing times

June 2009

Nigeria, Ibadan

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	15%	76%	95%	100%	100%	322
General Visit (6 months or less)	0%	0%	1%	29%	87%	100%	100%	295
Business Visit (6 months or less)	0%	0%	0%	24%	100%	100%	100%	17
Family Visit (6 months or less)	0%	0%	3%	18%	91%	100%	100%	362
Other Visit (6 months or less)	1%	1%	7%	44%	94%	97%	100%	109
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	32%	68%	100%	100%	22
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	23%	73%	100%	100%	26
PBS Tier 5	0%	0%	0%	0%	80%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	7%	40%	67%	80%	87%	15
EEA Family Permits	0%	0%	0%	0%	0%	50%	100%	2
Other Non-Settlement	0%	0%	0%	25%	92%	100%	100%	24
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	25%	25%	25%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Nigeria, Lagos Ikeja

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	15%	61%	95%	98%	99%	100%	1539
General Visit (6 months or less)	0%	1%	17%	90%	96%	100%	100%	1163
Business Visit (6 months or less)	0%	3%	23%	92%	97%	99%	100%	173
Family Visit (6 months or less)	0%	2%	17%	93%	97%	99%	100%	1066
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	3%	20%	90%	96%	100%	100%	478
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	19%	77%	91%	96%	100%	69
PBS Tier 2	0%	0%	0%	50%	50%	100%	100%	2
PBS Tier 4	0%	0%	5%	85%	92%	97%	99%	143
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	17%	72%	89%	89%	89%	18
EEA Family Permits	0%	0%	17%	17%	67%	100%	100%	6
Other Non-Settlement	0%	0%	24%	84%	95%	98%	100%	63
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	27%	58%	88%	96%	98%	98%	48

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Guide to visa application centre processing times

June 2009

Nigeria, Lagos Victoria Island

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	18%	64%	97%	98%	99%	100%	2145
General Visit (6 months or less)	0%	2%	17%	93%	98%	100%	100%	1324
Business Visit (6 months or less)	0%	13%	47%	98%	99%	100%	100%	180
Family Visit (6 months or less)	0%	2%	17%	92%	98%	99%	100%	763
Transit (6 months or less)	0%	0%	67%	100%	100%	100%	100%	3
Other Visit (6 months or less)	0%	5%	29%	95%	98%	99%	100%	557
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	23%	80%	93%	100%	100%	56
PBS Tier 2	0%	0%	9%	100%	100%	100%	100%	11
PBS Tier 4	0%	0%	1%	91%	96%	99%	100%	141
PBS Tier 5	0%	0%	0%	60%	80%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	21%	74%	95%	95%	95%	19
EEA Family Permits	0%	0%	17%	50%	67%	92%	100%	12
Other Non-Settlement	0%	0%	25%	89%	89%	96%	96%	28
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	28%	65%	86%	98%	98%	100%	43

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June 2009

Oman, Muscat

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	2%	15%	51%	93%	98%	99%	100%	186
General Visit (6 months or less)	2%	12%	38%	88%	99%	100%	100%	434
Business Visit (6 months or less)	4%	13%	44%	94%	100%	100%	100%	135
Family Visit (6 months or less)	2%	10%	39%	90%	99%	100%	100%	206
Other Visit (6 months or less)	4%	14%	46%	91%	99%	100%	100%	439
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	4
PBS Tier 4	0%	0%	53%	87%	100%	100%	100%	15
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	2%	30%	51%	91%	98%	98%	100%	47
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	43%	100%	100%	100%	100%	100%	100%	7

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Guide to visa application centre processing times

June 2009

Pakistan, Islamabad

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	1%	2%	21%	44%	93%	99%	919
General Visit (6 months or less)	0%	0%	2%	24%	44%	98%	100%	406
Business Visit (6 months or less)	0%	0%	4%	13%	42%	95%	100%	78
Family Visit (6 months or less)	1%	2%	6%	31%	50%	96%	100%	2495
Transit (6 months or less)	0%	0%	6%	6%	35%	100%	100%	17
Other Visit (6 months or less)	1%	2%	5%	29%	50%	99%	100%	384
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	2%	22%	52%	91%	100%	131
PBS Tier 2	0%	0%	0%	0%	29%	64%	93%	14
PBS Tier 4	0%	0%	0%	26%	73%	93%	100%	212
PBS Tier 5	0%	0%	0%	0%	50%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	1%	1%	12%	51%	72%	91%	94%	67
EEA Family Permits	0%	0%	13%	23%	27%	77%	100%	30
Other Non-Settlement	2%	2%	3%	28%	40%	84%	96%	191
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	3%	7%	17%	88%	98%	99%	99%	574

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Guide to visa application centre processing times

June 2009

Pakistan, Karachi

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	4%	30%	69%	97%	100%	374
General Visit (6 months or less)	0%	0%	1%	35%	68%	94%	100%	224
Business Visit (6 months or less)	0%	0%	0%	25%	65%	92%	100%	51
Family Visit (6 months or less)	1%	1%	7%	39%	75%	96%	100%	433
Other Visit (6 months or less)	0%	0%	4%	38%	74%	92%	99%	162
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	21%	61%	93%	99%	72
PBS Tier 2	0%	0%	0%	10%	80%	90%	100%	10
PBS Tier 4	0%	0%	0%	8%	66%	91%	100%	131
PBS Tier 5	0%	0%	0%	0%	0%	50%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	38%	63%	75%	100%	16
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	0%	0%	4%	30%	58%	87%	94%	53
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	2%	14%	89%	100%	100%	100%	56

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Guide to visa application centre processing times

June 2009

Pakistan, Lahore

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	1%	4%	20%	66%	93%	100%	567
General Visit (6 months or less)	0%	0%	0%	23%	69%	93%	100%	450
Business Visit (6 months or less)	0%	0%	2%	16%	50%	76%	100%	62
Family Visit (6 months or less)	1%	2%	6%	33%	73%	96%	100%	969
Other Visit (6 months or less)	0%	7%	12%	33%	70%	94%	100%	293
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	1%	2%	24%	74%	87%	96%	112
PBS Tier 2	0%	0%	0%	9%	91%	100%	100%	11
PBS Tier 4	0%	0%	1%	17%	62%	80%	99%	258
PBS Tier 5	0%	0%	0%	29%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	2%	12%	45%	76%	98%	100%	42
EEA Family Permits	0%	0%	0%	0%	0%	87%	93%	15
Other Non-Settlement	0%	1%	5%	34%	69%	90%	98%	88
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	6%	19%	83%	96%	99%	100%	193

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Guide to visa application centre processing times

June 2009

Pakistan, Mirpur

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	16%	37%	48%	58%	97%	100%	520
General Visit (6 months or less)	0%	1%	9%	13%	26%	98%	100%	127
Business Visit (6 months or less)	0%	0%	0%	25%	94%	100%	100%	16
Family Visit (6 months or less)	2%	9%	21%	36%	50%	98%	100%	2104
Other Visit (6 months or less)	2%	6%	16%	28%	41%	100%	100%	167
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	6%	19%	69%	100%	16
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	0%	0%	6%	25%	47%	97%	100%	64
PBS Tier 5	0%	0%	0%	0%	0%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	16%	40%	68%	100%	100%	25
EEA Family Permits	0%	0%	0%	50%	50%	100%	100%	4
Other Non-Settlement	6%	10%	13%	23%	35%	97%	100%	31
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	5%	14%	87%	96%	96%	97%	183

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Guide to visa application centre processing times

June 2009

Panama, Panama City

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	67%	100%	100%	3
General Visit (6 months or less)	0%	0%	0%	0%	83%	100%	100%	6
Business Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Family Visit (6 months or less)	0%	0%	0%	18%	73%	100%	100%	11
Other Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 4	0%	0%	0%	0%	50%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
Other Non-Settlement	0%	0%	0%	50%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	50%	100%	100%	100%	2

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June 2009

Papua N Guinea, Port Moresby

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
General Visit (6 months or less)	0%	0%	0%	0%	0%	100%	100%	1
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1

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June 2009

Peru, Lima

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	83%	95%	100%	100%	40
General Visit (6 months or less)	0%	0%	0%	82%	99%	100%	100%	146
Business Visit (6 months or less)	0%	0%	0%	83%	100%	100%	100%	36
Family Visit (6 months or less)	0%	0%	0%	78%	98%	100%	100%	95
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	8
Other Visit (6 months or less)	0%	0%	0%	52%	96%	100%	100%	71
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	0%	57%	98%	100%	100%	51
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	80%	100%	100%	100%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	64%	100%	100%	100%	100%	100%	11

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June 2009

Philippines, Manila

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	27%	50%	77%	81%	82%	87%	100%	113
General Visit (6 months or less)	20%	34%	47%	50%	51%	54%	100%	525
Business Visit (6 months or less)	21%	32%	45%	50%	54%	78%	100%	293
Family Visit (6 months or less)	6%	12%	17%	18%	19%	23%	100%	847
Transit (6 months or less)	43%	64%	93%	97%	98%	98%	100%	1288
Other Visit (6 months or less)	12%	20%	32%	35%	36%	48%	100%	147
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	0%	100%	2
PBS Tier 2	0%	0%	55%	63%	71%	79%	97%	38
PBS Tier 4	0%	0%	0%	0%	0%	3%	100%	30
PBS Tier 5	0%	0%	0%	0%	0%	0%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	1%	2%	3%	6%	45%	592
EEA Family Permits	6%	12%	29%	41%	47%	82%	100%	17
Other Non-Settlement	1%	2%	4%	4%	11%	15%	99%	410
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	5%	55%	97%	100%	58

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June 2009

Poland, Warsaw

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	46%	54%	92%	100%	100%	100%	100%	13
General Visit (6 months or less)	22%	38%	91%	100%	100%	100%	100%	32
Business Visit (6 months or less)	17%	17%	100%	100%	100%	100%	100%	6
Family Visit (6 months or less)	15%	15%	54%	100%	100%	100%	100%	13
Other Visit (6 months or less)	12%	24%	76%	100%	100%	100%	100%	17
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	25%	25%	100%	100%	100%	100%	100%	4
PBS Tier 4	0%	20%	40%	100%	100%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	9%	9%	25%	93%	93%	98%	100%	44
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	67%	100%	100%	100%	3

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June 2009

Portugal, Lisbon

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	75%	100%	100%	100%	100%	12
General Visit (6 months or less)	0%	9%	43%	96%	98%	100%	100%	47
Business Visit (6 months or less)	0%	10%	10%	100%	100%	100%	100%	10
Family Visit (6 months or less)	0%	6%	56%	100%	100%	100%	100%	36
Other Visit (6 months or less)	0%	0%	36%	82%	100%	100%	100%	11
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 4	0%	67%	100%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	1
EEA Family Permits	0%	11%	70%	95%	95%	100%	100%	37
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	100%	100%	100%	100%	100%	100%	100%	1

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June 2009

Qatar, Doha

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	60%	93%	98%	99%	99%	100%	100%	702
General Visit (6 months or less)	51%	87%	98%	100%	100%	100%	100%	823
Business Visit (6 months or less)	48%	86%	98%	99%	99%	99%	100%	174
Family Visit (6 months or less)	44%	73%	94%	99%	99%	99%	100%	81
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	49%	88%	98%	99%	100%	100%	100%	965
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	17%	17%	100%	100%	100%	100%	100%	6
PBS Tier 4	24%	69%	88%	98%	98%	100%	100%	49
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	0%	1
Other Non-Settlement	83%	100%	100%	100%	100%	100%	100%	6
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	33%	50%	67%	67%	83%	83%	100%	6

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Guide to visa application centre processing times

June 2009

Romania, Bucharest

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	45%	82%	91%	91%	100%	100%	100%	11
General Visit (6 months or less)	50%	75%	88%	88%	100%	100%	100%	8
Business Visit (6 months or less)	46%	77%	92%	100%	100%	100%	100%	13
Family Visit (6 months or less)	20%	60%	80%	100%	100%	100%	100%	5
Other Visit (6 months or less)	63%	88%	88%	100%	100%	100%	100%	8
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	24%	41%	65%	94%	100%	100%	100%	17

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June 2009

Russia, Ekaterinburg

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	8%	14%	25%	44%	83%	100%	100%	36
General Visit (6 months or less)	0%	1%	18%	92%	97%	100%	100%	227
Business Visit (6 months or less)	3%	10%	40%	93%	98%	100%	100%	58
Family Visit (6 months or less)	2%	2%	29%	94%	97%	100%	100%	66
Other Visit (6 months or less)	1%	1%	24%	92%	97%	99%	100%	644
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	1
PBS Tier 4	0%	0%	0%	20%	40%	100%	100%	5
PBS Tier 5	0%	0%	0%	33%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	50%	75%	100%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Russia, Moscow

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	3%	18%	29%	59%	86%	98%	100%	729
General Visit (6 months or less)	1%	22%	31%	83%	98%	100%	100%	3074
Business Visit (6 months or less)	4%	35%	49%	87%	98%	100%	100%	1162
Family Visit (6 months or less)	1%	32%	44%	85%	98%	99%	100%	491
Other Visit (6 months or less)	0%	5%	9%	79%	98%	100%	100%	5422
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	4%	17%	17%	88%	96%	24
PBS Tier 2	0%	0%	0%	0%	21%	96%	100%	24
PBS Tier 4	1%	1%	2%	24%	75%	97%	100%	97
PBS Tier 5	0%	3%	10%	60%	77%	97%	100%	30
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	8%	25%	25%	67%	75%	100%	100%	12
Other Non-Settlement	0%	7%	7%	57%	79%	100%	100%	14
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	5%	38%	74%	95%	100%	100%	100%	42

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June 2009

Russia, Novosibirsk

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	8%	62%	100%	100%	13
General Visit (6 months or less)	0%	0%	0%	87%	100%	100%	100%	101
Business Visit (6 months or less)	0%	0%	0%	72%	94%	100%	100%	36
Family Visit (6 months or less)	0%	0%	0%	76%	100%	100%	100%	50
Other Visit (6 months or less)	0%	0%	0%	78%	99%	100%	100%	344
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	100%	100%	100%	2
PBS Tier 2	0%	0%	0%	0%	0%	100%	100%	3
PBS Tier 4	0%	0%	0%	14%	14%	100%	100%	7
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	50%	50%	100%	100%	100%	100%	2

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June 2009

Russia, Rostov

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	44%	75%	100%	100%	16
General Visit (6 months or less)	0%	0%	0%	71%	99%	100%	100%	188
Business Visit (6 months or less)	0%	0%	0%	75%	94%	100%	100%	36
Family Visit (6 months or less)	0%	0%	0%	85%	100%	100%	100%	47
Other Visit (6 months or less)	0%	0%	0%	68%	98%	100%	100%	501
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	75%	100%	4
PBS Tier 4	0%	0%	0%	41%	53%	100%	100%	17
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	100%	100%	100%	1
Other Non-Settlement	0%	0%	0%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	40%	80%	100%	100%	100%	100%	5

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June 2009

Russia, St. Petersburg

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	7%	45%	83%	94%	99%	87
General Visit (6 months or less)	0%	3%	9%	96%	99%	100%	100%	709
Business Visit (6 months or less)	0%	11%	18%	93%	98%	100%	100%	217
Family Visit (6 months or less)	0%	1%	13%	96%	100%	100%	100%	119
Transit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	4%	13%	97%	99%	100%	100%	626
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	60%	100%	5
PBS Tier 2	0%	0%	0%	0%	75%	100%	100%	4
PBS Tier 4	0%	0%	0%	5%	53%	100%	100%	19
PBS Tier 5	0%	0%	0%	19%	76%	100%	100%	269
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	20%	80%	100%	100%	100%	10
Other Non-Settlement	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	75%	92%	100%	100%	100%	100%	12

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June 2009

Rwanda, Kigali

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	33%	100%	100%	100%	3
General Visit (6 months or less)	0%	0%	0%	30%	90%	100%	100%	10
Business Visit (6 months or less)	0%	0%	0%	19%	97%	97%	100%	32
Family Visit (6 months or less)	0%	0%	0%	7%	100%	100%	100%	14
Other Visit (6 months or less)	0%	0%	0%	30%	100%	100%	100%	10
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	8%	92%	100%	100%	12
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	67%	100%	100%	100%	100%	3

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June 2009

Saudi Arabia, Al Khobar

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	20%	62%	89%	98%	100%	100%	419
General Visit (6 months or less)	1%	19%	60%	92%	96%	100%	100%	924
Business Visit (6 months or less)	0%	10%	43%	63%	90%	100%	100%	91
Family Visit (6 months or less)	0%	19%	34%	59%	84%	100%	100%	32
Other Visit (6 months or less)	1%	13%	49%	90%	95%	100%	100%	863
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	80%	100%	5
PBS Tier 4	0%	0%	0%	45%	91%	98%	100%	58
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	20%	76%	100%	100%	25
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Saudi Arabia, Jeddah

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	18%	47%	86%	95%	100%	100%	827
General Visit (6 months or less)	5%	21%	51%	86%	94%	100%	100%	1353
Business Visit (6 months or less)	1%	20%	38%	59%	84%	95%	100%	88
Family Visit (6 months or less)	3%	11%	28%	56%	74%	100%	100%	117
Other Visit (6 months or less)	4%	12%	39%	82%	91%	100%	100%	1480
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	0%	100%	100%	4
PBS Tier 2	0%	0%	0%	38%	38%	69%	100%	16
PBS Tier 4	0%	1%	2%	51%	91%	100%	100%	331
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	0%	52%	87%	100%	100%	46
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	10%	10%	10%	60%	100%	100%	100%	10

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Guide to visa application centre processing times

June 2009

Saudi Arabia, Riyadh

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	10%	36%	77%	95%	99%	100%	100%	2095
General Visit (6 months or less)	7%	31%	74%	90%	95%	100%	100%	2464
Business Visit (6 months or less)	4%	28%	57%	78%	91%	99%	100%	256
Family Visit (6 months or less)	1%	12%	44%	56%	76%	100%	100%	82
Other Visit (6 months or less)	6%	25%	61%	86%	93%	99%	100%	2979
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	27%	67%	87%	15
PBS Tier 2	0%	0%	0%	0%	60%	100%	100%	10
PBS Tier 4	0%	1%	3%	53%	90%	97%	100%	458
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	11%	11%	11%	11%	11%	11%	56%	9
Other Non-Settlement	2%	6%	10%	58%	92%	98%	99%	93
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	11%	22%	33%	56%	100%	100%	100%	9

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Guide to visa application centre processing times

June 2009

Serbia, Belgrade

Appointments are mandatory in this location. You cannot book an appointment for the same day. The average time to get an appointment in March was 1 working day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	9%	41%	68%	92%	99%	100%	100%	117
General Visit (6 months or less)	5%	23%	49%	86%	98%	99%	100%	526
Business Visit (6 months or less)	4%	37%	59%	96%	99%	100%	100%	135
Family Visit (6 months or less)	4%	26%	48%	87%	96%	99%	100%	159
Transit (6 months or less)	11%	61%	83%	94%	100%	100%	100%	18
Other Visit (6 months or less)	2%	18%	38%	72%	94%	100%	100%	633
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	33%	100%	100%	100%	100%	3
PBS Tier 4	0%	57%	57%	100%	100%	100%	100%	7
PBS Tier 5	0%	76%	81%	95%	100%	100%	100%	21
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	100%	1
EEA Family Permits	0%	0%	50%	50%	100%	100%	100%	2
Other Non-Settlement	0%	33%	67%	100%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	46%	85%	85%	100%	100%	100%	100%	13

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Guide to visa application centre processing times

June 2009

Sierra Leone, Freetown

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	33%	56%	100%	100%	100%	100%	100%	9
General Visit (6 months or less)	20%	20%	60%	100%	100%	100%	100%	5
Business Visit (6 months or less)	0%	0%	50%	100%	100%	100%	100%	2
Family Visit (6 months or less)	0%	0%	33%	100%	100%	100%	100%	3
Other Visit (6 months or less)	0%	25%	75%	100%	100%	100%	100%	4
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	10

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Guide to visa application centre processing times

June 2009

Singapore, Singapore

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	24%	72%	93%	95%	95%	100%	100%	74
General Visit (6 months or less)	26%	76%	95%	97%	99%	100%	100%	140
Business Visit (6 months or less)	22%	79%	95%	98%	98%	100%	100%	81
Family Visit (6 months or less)	22%	72%	94%	99%	100%	100%	100%	69
Transit (6 months or less)	17%	33%	100%	100%	100%	100%	100%	6
Other Visit (6 months or less)	22%	72%	96%	98%	99%	100%	100%	102
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	33%	92%	100%	100%	100%	100%	100%	12
PBS Tier 2	10%	59%	95%	98%	98%	100%	100%	41
PBS Tier 4	21%	74%	91%	93%	93%	98%	100%	58
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	17%	65%	91%	100%	100%	100%	100%	23
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	38%	38%	38%	50%	100%	100%	100%	8

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Guide to visa application centre processing times

June 2009

Slovakia, Bratislava

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	0%	50%	100%	100%	2
General Visit (6 months or less)	0%	0%	0%	0%	50%	100%	100%	2
Family Visit (6 months or less)	0%	0%	0%	0%	100%	100%	100%	1
Other Visit (6 months or less)	0%	0%	0%	100%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	25%	50%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	50%	100%	100%	100%	2

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Guide to visa application centre processing times

June 2009

South Africa, Cape Town

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	18%	63%	97%	100%	100%	100%	680
General Visit (6 months or less)	2%	13%	58%	97%	99%	100%	100%	1226
Business Visit (6 months or less)	2%	19%	57%	99%	100%	100%	100%	171
Family Visit (6 months or less)	2%	14%	60%	97%	98%	100%	100%	830
Transit (6 months or less)	10%	23%	69%	98%	100%	100%	100%	52
Other Visit (6 months or less)	2%	12%	49%	98%	99%	100%	100%	499
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	10%	30%	70%	80%	90%	100%	10
PBS Tier 2	4%	16%	52%	92%	100%	100%	100%	25
PBS Tier 4	0%	10%	50%	90%	90%	90%	100%	10
PBS Tier 5	0%	11%	67%	100%	100%	100%	100%	9
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	2%	48%	92%	100%	100%	100%	52
Other Non-Settlement	3%	11%	41%	84%	97%	97%	98%	63
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	45%	87%	94%	97%	100%	100%	100%	31

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Guide to visa application centre processing times

June 2009

South Africa, Durban

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	3%	21%	58%	97%	99%	100%	100%	241
General Visit (6 months or less)	1%	20%	55%	97%	99%	99%	100%	579
Business Visit (6 months or less)	1%	18%	44%	99%	100%	100%	100%	96
Family Visit (6 months or less)	3%	21%	56%	97%	99%	100%	100%	663
Transit (6 months or less)	5%	21%	63%	100%	100%	100%	100%	19
Other Visit (6 months or less)	2%	21%	56%	98%	100%	100%	100%	253
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	2
PBS Tier 2	0%	9%	36%	100%	100%	100%	100%	11
PBS Tier 4	0%	0%	33%	100%	100%	100%	100%	3
PBS Tier 5	0%	0%	83%	100%	100%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	100%	100%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	30%	70%	100%	100%	100%	100%	10
Other Non-Settlement	3%	12%	47%	97%	100%	100%	100%	34
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	36%	97%	97%	100%	100%	100%	100%	39

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Guide to visa application centre processing times

June 2009

South Africa, Johannesburg

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	1%	16%	60%	98%	99%	100%	100%	858
General Visit (6 months or less)	1%	17%	55%	98%	99%	100%	100%	1506
Business Visit (6 months or less)	1%	12%	52%	96%	99%	99%	100%	370
Family Visit (6 months or less)	1%	17%	56%	97%	99%	100%	100%	943
Transit (6 months or less)	0%	8%	62%	100%	100%	100%	100%	13
Other Visit (6 months or less)	2%	20%	54%	97%	98%	99%	100%	574
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	5%	5%	33%	95%	95%	95%	95%	21
PBS Tier 2	5%	23%	41%	73%	86%	95%	100%	22
PBS Tier 4	0%	0%	40%	100%	100%	100%	100%	5
PBS Tier 5	0%	40%	40%	100%	100%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	50%	100%	100%	2
EEA Family Permits	0%	5%	50%	100%	100%	100%	100%	20
Other Non-Settlement	2%	10%	43%	90%	100%	100%	100%	42
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	43%	88%	98%	100%	100%	100%	100%	51

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Guide to visa application centre processing times

June 2009

South Africa, Pretoria

Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	17%	56%	97%	99%	100%	100%	232
General Visit (6 months or less)	1%	11%	53%	95%	98%	100%	100%	931
Business Visit (6 months or less)	1%	10%	53%	98%	99%	100%	100%	175
Family Visit (6 months or less)	0%	10%	51%	97%	98%	100%	100%	639
Transit (6 months or less)	0%	0%	36%	100%	100%	100%	100%	11
Other Visit (6 months or less)	1%	13%	51%	95%	100%	100%	100%	410
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	11%	89%	100%	100%	100%	100%	9
PBS Tier 2	0%	4%	17%	91%	96%	100%	100%	23
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	4
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	5
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	25%	81%	88%	100%	100%	16
Other Non-Settlement	4%	13%	38%	79%	96%	100%	100%	24
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	34%	63%	66%	77%	100%	100%	100%	35

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Guide to visa application centre processing times

June 2009

Spain, Madrid

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	63%	70%	85%	98%	98%	100%	100%	113
General Visit (6 months or less)	59%	75%	91%	100%	100%	100%	100%	338
Business Visit (6 months or less)	65%	76%	88%	100%	100%	100%	100%	49
Family Visit (6 months or less)	56%	63%	84%	99%	100%	100%	100%	144
Transit (6 months or less)	33%	50%	50%	100%	100%	100%	100%	6
Other Visit (6 months or less)	71%	80%	93%	100%	100%	100%	100%	177
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	43%	57%	79%	100%	100%	100%	100%	14
PBS Tier 4	51%	67%	81%	100%	100%	100%	100%	43
PBS Tier 5	67%	67%	100%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	66%	77%	92%	99%	100%	100%	100%	91
Other Non-Settlement	62%	85%	92%	100%	100%	100%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	42%	75%	92%	100%	100%	100%	100%	12

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Guide to visa application centre processing times

June 2009

Sri Lanka, Colombo

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	3%	7%	10%	85%	97%	98%	99%	163
General Visit (6 months or less)	2%	3%	4%	74%	85%	96%	99%	559
Business Visit (6 months or less)	23%	35%	43%	91%	97%	97%	97%	77
Family Visit (6 months or less)	1%	2%	3%	79%	93%	97%	100%	1055
Transit (6 months or less)	18%	45%	64%	91%	100%	100%	100%	11
Other Visit (6 months or less)	2%	2%	2%	78%	91%	95%	97%	184
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	34%	54%	75%	89%	61
PBS Tier 2	0%	0%	0%	32%	68%	95%	95%	37
PBS Tier 4	0%	0%	0%	8%	53%	98%	100%	440
PBS Tier 5	0%	0%	7%	41%	70%	96%	96%	27
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	2%	14%	40%	61%	85
EEA Family Permits	38%	50%	88%	88%	88%	88%	88%	8
Other Non-Settlement	3%	10%	10%	62%	77%	85%	92%	39
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	6%	7%	65%	92%	93%	98%	120

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Guide to visa application centre processing times

June 2009

St Lucia, Castries

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	100%	100%	100%	100%	1
General Visit (6 months or less)	0%	0%	0%	33%	67%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	50%	100%	100%	100%	2
Transit (6 months or less)	0%	0%	0%	33%	100%	100%	100%	15
Other Visit (6 months or less)	0%	0%	0%	40%	96%	100%	100%	25
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	0%	50%	100%	100%	2
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	100%	100%	100%	100%	1
Other Non-Settlement	0%	0%	0%	0%	20%	40%	80%	5
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	13%	75%	100%	100%	100%	100%	8

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Guide to visa application centre processing times

June 2009

Sudan, Khartoum

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	1%	49%	83%	99%	100%	142
General Visit (6 months or less)	0%	0%	2%	49%	78%	86%	91%	185
Business Visit (6 months or less)	0%	0%	6%	70%	98%	98%	98%	87
Family Visit (6 months or less)	0%	0%	1%	48%	81%	87%	94%	191
Other Visit (6 months or less)	0%	0%	0%	45%	79%	95%	98%	132
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	10%	70%	95%	100%	100%	20
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	0%	30%	10
EEA Family Permits	0%	0%	0%	0%	20%	20%	40%	5
Other Non-Settlement	0%	0%	0%	45%	45%	55%	82%	11
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	7%	44%	71%	76%	84%	91%	91%	45

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Guide to visa application centre processing times

June 2009

Sweden, Stockholm

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	42%	75%	92%	92%	96%	100%	100%	24
General Visit (6 months or less)	19%	52%	85%	98%	99%	100%	100%	162
Business Visit (6 months or less)	26%	47%	88%	97%	97%	100%	100%	34
Family Visit (6 months or less)	24%	51%	86%	100%	100%	100%	100%	105
Transit (6 months or less)	20%	60%	100%	100%	100%	100%	100%	5
Other Visit (6 months or less)	14%	48%	80%	93%	98%	98%	100%	44
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 2	67%	67%	67%	67%	100%	100%	100%	6
PBS Tier 4	18%	18%	45%	91%	91%	100%	100%	11
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	15%	40%	85%	95%	98%	98%	100%	40
Other Non-Settlement	67%	67%	67%	67%	67%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Switzerland, Geneva

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	40%	75%	92%	97%	98%	100%	106
General Visit (6 months or less)	0%	33%	85%	100%	100%	100%	100%	251
Business Visit (6 months or less)	0%	50%	83%	100%	100%	100%	100%	24
Family Visit (6 months or less)	4%	35%	80%	100%	100%	100%	100%	46
Transit (6 months or less)	0%	75%	75%	100%	100%	100%	100%	4
Other Visit (6 months or less)	2%	40%	85%	100%	100%	100%	100%	94
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	2
PBS Tier 2	0%	22%	89%	100%	100%	100%	100%	9
PBS Tier 4	0%	17%	33%	100%	100%	100%	100%	6
PBS Tier 5	0%	57%	86%	100%	100%	100%	100%	7
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	54%	77%	100%	100%	100%	100%	13
Other Non-Settlement	4%	52%	74%	96%	100%	100%	100%	23
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Switzerland, Zurich

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	13%	98%	98%	98%	98%	100%	53
General Visit (6 months or less)	0%	21%	100%	100%	100%	100%	100%	163
Business Visit (6 months or less)	0%	47%	100%	100%	100%	100%	100%	15
Family Visit (6 months or less)	0%	11%	100%	100%	100%	100%	100%	27
Transit (6 months or less)	0%	0%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	0%	21%	100%	100%	100%	100%	100%	92
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	100%	100%	100%	100%	100%	1
PBS Tier 2	0%	55%	64%	100%	100%	100%	100%	11
PBS Tier 4	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 5	0%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	50%	100%	100%	100%	100%	100%	4
Other Non-Settlement	0%	27%	100%	100%	100%	100%	100%	26
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	100%	100%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Syria, Damascus

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	33%	68%	94%	96%	100%	100%	100%	118
General Visit (6 months or less)	45%	69%	92%	99%	100%	100%	100%	215
Business Visit (6 months or less)	29%	62%	92%	100%	100%	100%	100%	63
Family Visit (6 months or less)	48%	78%	96%	100%	100%	100%	100%	171
Other Visit (6 months or less)	38%	73%	96%	98%	99%	100%	100%	190
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	40%	90%	100%	100%	100%	100%	100%	10
PBS Tier 4	37%	93%	96%	100%	100%	100%	100%	27
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	33%	67%	83%	83%	83%	100%	100%	6
Other Non-Settlement	30%	80%	100%	100%	100%	100%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	5%	18%	20%	60%	100%	100%	100%	55

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June 2009

Taiwan, Taipei

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	60%	80%	100%	100%	100%	100%	100%	5
General Visit (6 months or less)	50%	58%	67%	83%	92%	100%	100%	12
Family Visit (6 months or less)	38%	62%	92%	100%	100%	100%	100%	13
Other Visit (6 months or less)	33%	33%	56%	100%	100%	100%	100%	9
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	38%	69%	88%	100%	100%	100%	100%	16
PBS Tier 2	40%	53%	87%	93%	100%	100%	100%	15
PBS Tier 4	49%	67%	88%	99%	100%	100%	100%	710
PBS Tier 5	50%	67%	83%	100%	100%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	67%	67%	67%	100%	100%	100%	100%	3
Other Non-Settlement	38%	100%	100%	100%	100%	100%	100%	8
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	11%	89%	100%	100%	100%	100%	100%	9

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June 2009

Tajikistan, Dushanbe

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	100%	100%	100%	100%	100%	100%	1
General Visit (6 months or less)	50%	100%	100%	100%	100%	100%	100%	2
Business Visit (6 months or less)	80%	90%	90%	100%	100%	100%	100%	10
Other Visit (6 months or less)	55%	100%	100%	100%	100%	100%	100%	11
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Tanzania, Dar Es Salaam

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	1%	16%	81%	91%	99%	100%	75
General Visit (6 months or less)	0%	1%	14%	70%	94%	99%	99%	142
Business Visit (6 months or less)	0%	2%	22%	78%	98%	100%	100%	97
Family Visit (6 months or less)	0%	1%	20%	79%	99%	99%	99%	147
Other Visit (6 months or less)	0%	0%	26%	77%	100%	100%	100%	81
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	67%	89%	100%	100%	100%	9
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	1
PBS Tier 4	0%	0%	29%	88%	100%	100%	100%	24
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	25%	50%	50%	75%	4
EEA Family Permits	0%	0%	0%	0%	67%	67%	100%	3
Other Non-Settlement	0%	0%	0%	90%	90%	100%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	17%	61%	67%	100%	100%	100%	18

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Guide to visa application centre processing times

June 2009

Thailand, Bangkok

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	2%	15%	32%	64%	80%	95%	100%	259
General Visit (6 months or less)	1%	8%	20%	63%	86%	97%	100%	3209
Business Visit (6 months or less)	9%	28%	45%	83%	95%	100%	100%	579
Family Visit (6 months or less)	1%	7%	19%	56%	74%	93%	100%	631
Transit (6 months or less)	0%	9%	23%	55%	77%	100%	100%	22
Other Visit (6 months or less)	3%	12%	26%	66%	84%	97%	100%	347
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	9%	36%	82%	100%	11
PBS Tier 2	0%	0%	0%	20%	60%	100%	100%	5
PBS Tier 4	1%	2%	7%	31%	63%	100%	100%	486
PBS Tier 5	0%	0%	0%	17%	67%	100%	100%	6
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	33%	100%	100%	100%	100%	100%	100%	3
EEA Family Permits	0%	10%	19%	33%	52%	86%	100%	21
Other Non-Settlement	0%	0%	6%	33%	55%	76%	82%	33
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	2%	2%	3%	4%	13%	99%	99%	196

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Guide to visa application centre processing times

June 2009

Trinidad & Tobago, Port of Spain

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	11%	89%	100%	100%	9
General Visit (6 months or less)	0%	0%	0%	31%	85%	100%	100%	13
Business Visit (6 months or less)	0%	0%	0%	0%	33%	100%	100%	3
Family Visit (6 months or less)	0%	0%	0%	50%	75%	100%	100%	4
Other Visit (6 months or less)	0%	0%	0%	32%	68%	100%	100%	19
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	33%	83%	100%	100%	6
PBS Tier 2	0%	0%	0%	80%	80%	100%	100%	5
PBS Tier 4	0%	0%	0%	13%	75%	100%	100%	16
PBS Tier 5	0%	0%	0%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	50%	50%	50%	100%	100%	2
Other Non-Settlement	0%	0%	0%	33%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	92%	100%	100%	100%	12

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Guide to visa application centre processing times

June 2009

Tunisia, Tunis

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	38%	81%	92%	100%	100%	100%	100%	26
General Visit (6 months or less)	51%	80%	97%	98%	99%	100%	100%	137
Business Visit (6 months or less)	55%	95%	100%	100%	100%	100%	100%	44
Family Visit (6 months or less)	61%	94%	94%	94%	97%	100%	100%	33
Other Visit (6 months or less)	31%	97%	99%	99%	100%	100%	100%	144
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	100%	100%	100%	100%	100%	100%	1
PBS Tier 2	80%	100%	100%	100%	100%	100%	100%	5
PBS Tier 4	0%	100%	100%	100%	100%	100%	100%	1
PBS Tier 5	100%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	42%	75%	100%	100%	100%	100%	100%	24

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Guide to visa application centre processing times

June 2009

Turkey, Ankara

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	36%	67%	94%	97%	98%	100%	100%	299
General Visit (6 months or less)	29%	62%	87%	99%	100%	100%	100%	410
Business Visit (6 months or less)	35%	62%	90%	100%	100%	100%	100%	221
Family Visit (6 months or less)	13%	28%	64%	91%	97%	100%	100%	193
Transit (6 months or less)	13%	87%	96%	96%	96%	100%	100%	23
Other Visit (6 months or less)	22%	52%	78%	97%	99%	100%	100%	782
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	67%	100%	100%	100%	100%	3
PBS Tier 2	0%	0%	33%	100%	100%	100%	100%	3
PBS Tier 4	0%	4%	46%	94%	100%	100%	100%	83
PBS Tier 5	0%	32%	37%	100%	100%	100%	100%	19
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	14%	29%	43%	71%	86%	86%	100%	7
Other Non-Settlement	0%	0%	20%	100%	100%	100%	100%	10
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	13%	45%	66%	77%	89%	98%	100%	53

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Guide to visa application centre processing times

June 2009

Turkey, Bursa

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	33%	71%	95%	95%	100%	100%	21
General Visit (6 months or less)	0%	29%	66%	92%	97%	100%	100%	38
Business Visit (6 months or less)	0%	30%	55%	90%	95%	95%	100%	20
Family Visit (6 months or less)	0%	4%	35%	96%	96%	100%	100%	23
Other Visit (6 months or less)	0%	41%	78%	99%	100%	100%	100%	202
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	11%	78%	100%	100%	100%	9
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1

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Guide to visa application centre processing times

June 2009

Turkey, Gaziantep

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	44%	100%	100%	100%	100%	39
General Visit (6 months or less)	0%	0%	56%	85%	93%	100%	100%	59
Business Visit (6 months or less)	0%	0%	24%	86%	100%	100%	100%	21
Family Visit (6 months or less)	0%	0%	23%	82%	95%	100%	100%	62
Other Visit (6 months or less)	0%	0%	47%	93%	98%	100%	100%	229
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	0%	0%	0%	70%	100%	100%	100%	20
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	0%	50%	50%	50%	50%	100%	2
Other Non-Settlement	0%	0%	0%	50%	50%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	8%	20%	56%	60%	76%	100%	100%	25

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Guide to visa application centre processing times

June 2009

Turkey, Istanbul

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	40%	75%	98%	100%	100%	100%	100%	1139
General Visit (6 months or less)	35%	65%	86%	98%	99%	100%	100%	1491
Business Visit (6 months or less)	35%	64%	92%	99%	100%	100%	100%	351
Family Visit (6 months or less)	20%	40%	69%	99%	100%	100%	100%	339
Transit (6 months or less)	57%	93%	100%	100%	100%	100%	100%	14
Other Visit (6 months or less)	31%	55%	83%	99%	100%	100%	100%	2186
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	12%	24%	94%	100%	100%	100%	17
PBS Tier 2	0%	0%	6%	94%	100%	100%	100%	17
PBS Tier 4	0%	7%	39%	94%	97%	99%	100%	225
PBS Tier 5	0%	0%	7%	100%	100%	100%	100%	28
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	17%	33%	83%	100%	6
EEA Family Permits	38%	56%	94%	100%	100%	100%	100%	16
Other Non-Settlement	0%	14%	43%	86%	86%	100%	100%	7
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	14%	56%	81%	86%	93%	98%	98%	43

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Guide to visa application centre processing times

June 2009

Turkey, Izmir

Appointments are mandatory in this location. You cannot book an appointment for the same day. The information below does not take this delay into account.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	32%	73%	96%	99%	100%	100%	81
General Visit (6 months or less)	0%	22%	63%	95%	98%	100%	100%	143
Business Visit (6 months or less)	0%	24%	67%	98%	98%	100%	100%	49
Family Visit (6 months or less)	0%	8%	38%	94%	98%	100%	100%	65
Other Visit (6 months or less)	0%	36%	72%	99%	100%	100%	100%	309
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	100%	100%	100%	100%	1
PBS Tier 4	0%	0%	5%	90%	95%	100%	100%	20
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	100%	100%	100%	100%	1
EEA Family Permits	0%	100%	100%	100%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	9%	18%	64%	64%	91%	100%	100%	11

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Guide to visa application centre processing times

June 2009

Turkmenistan, Ashgabat

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	100%	100%	100%	100%	100%	100%	100%	15
General Visit (6 months or less)	95%	95%	100%	100%	100%	100%	100%	40
Business Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	14
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	34
Other Visit (6 months or less)	97%	99%	100%	100%	100%	100%	100%	152
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	86%	100%	100%	100%	100%	100%	100%	14
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	100%	100%	100%	100%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

UAE, Abu Dhabi

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	16%	66%	94%	99%	99%	100%	100%	906
General Visit (6 months or less)	18%	59%	93%	99%	99%	100%	100%	1033
Business Visit (6 months or less)	21%	71%	97%	100%	100%	100%	100%	123
Family Visit (6 months or less)	18%	55%	88%	99%	99%	100%	100%	165
Other Visit (6 months or less)	15%	62%	94%	100%	100%	100%	100%	973
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	22%	70%	91%	91%	96%	96%	23
PBS Tier 2	0%	80%	100%	100%	100%	100%	100%	5
PBS Tier 4	40%	68%	84%	100%	100%	100%	100%	25
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	100%	100%	100%	100%	100%	1
Other Non-Settlement	13%	80%	93%	100%	100%	100%	100%	30
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	100%	100%	100%	100%	100%	100%	100%	11

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Guide to visa application centre processing times

June 2009

UAE, Dubai

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	18%	50%	79%	98%	99%	100%	100%	1755
General Visit (6 months or less)	8%	28%	48%	97%	99%	100%	100%	2275
Business Visit (6 months or less)	1%	14%	34%	95%	98%	99%	100%	380
Family Visit (6 months or less)	1%	13%	31%	97%	99%	100%	100%	524
Transit (6 months or less)	0%	10%	30%	100%	100%	100%	100%	10
Other Visit (6 months or less)	7%	34%	58%	98%	100%	100%	100%	1947
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	2%	11%	74%	91%	100%	100%	46
PBS Tier 2	0%	14%	22%	57%	70%	76%	100%	37
PBS Tier 4	0%	4%	27%	70%	85%	99%	100%	67
PBS Tier 5	5%	9%	70%	95%	100%	100%	100%	43
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	50%	50%	50%	100%	100%	100%	100%	2
EEA Family Permits	0%	0%	33%	100%	100%	100%	100%	3
Other Non-Settlement	0%	11%	37%	84%	84%	95%	100%	38
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	34%	55%	62%	62%	76%	76%	97%	29

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June 2009

Uganda, Kampala

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	5%	42%	92%	100%	100%	100%	62
General Visit (6 months or less)	0%	2%	19%	71%	96%	100%	100%	224
Business Visit (6 months or less)	0%	4%	19%	76%	91%	97%	99%	137
Family Visit (6 months or less)	0%	2%	23%	70%	96%	98%	99%	189
Transit (6 months or less)	0%	50%	50%	100%	100%	100%	100%	2
Other Visit (6 months or less)	0%	1%	18%	63%	96%	99%	100%	112
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	0%	0%	33%	100%	100%	100%	100%	3
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	0%	100%	100%	100%	4

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Guide to visa application centre processing times

June 2009

Ukraine, Kiev

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	65%	77%	93%	98%	99%	99%	100%	308
General Visit (6 months or less)	55%	74%	90%	98%	100%	100%	100%	921
Business Visit (6 months or less)	49%	72%	93%	100%	100%	100%	100%	264
Family Visit (6 months or less)	59%	73%	88%	96%	99%	99%	100%	291
Other Visit (6 months or less)	52%	74%	94%	100%	100%	100%	100%	1454
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	7%	7%	20%	33%	33%	53%	93%	15
PBS Tier 2	25%	50%	50%	100%	100%	100%	100%	4
PBS Tier 4	39%	55%	76%	91%	94%	97%	100%	33
PBS Tier 5	33%	44%	78%	100%	100%	100%	100%	9
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	17%	17%	17%	50%	50%	100%	100%	6
EEA Family Permits	56%	63%	69%	75%	81%	88%	94%	16
Other Non-Settlement	62%	69%	85%	92%	100%	100%	100%	13
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	78%	78%	83%	87%	96%	100%	100%	23

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USA, States: AK,AR,AZ,CA,CO,HI,ID,LA,MT,NM,NV,OK,OR,PA,TX,UT,VA,WA & WY

USA, State Group 1*

The turnaround time is calculated from the receipt of the application at the Los Angeles decision making centre and assumes biometric enrolment is carried out at a Department of Homeland Security Application Support Centre in the US at the customer's convenience prior to the receipt of the documents. Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	28%	82%	99%	100%	100%	292
General Visit (6 months or less)	0%	0%	18%	75%	99%	100%	100%	923
Business Visit (6 months or less)	0%	0%	51%	93%	99%	100%	100%	164
Family Visit (6 months or less)	0%	0%	15%	68%	98%	100%	100%	660
Transit (6 months or less)	0%	0%	27%	94%	100%	100%	100%	95
Other Visit (6 months or less)	0%	0%	30%	79%	99%	100%	100%	267
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	27%	38%	80%	100%	100%	85
PBS Tier 2	0%	0%	61%	94%	99%	100%	100%	340
PBS Tier 4	0%	0%	23%	73%	99%	100%	100%	341
PBS Tier 5	0%	0%	44%	95%	99%	100%	100%	131
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	30%	60%	100%	100%	10
EEA Family Permits	0%	0%	18%	73%	95%	100%	100%	22
Other Non-Settlement	0%	0%	24%	75%	96%	97%	100%	113
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	21%	26%	28%	37%	98%	100%	100%	112

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USA, States: AL,FL,GA,IA,IL,IN,KS,KY,MI,MN,MO,MS,ND,NE,OH,SD,TN & WI

USA, State Group 2*

The turnaround time is calculated from the receipt of the application at the Chicago decision making centre and assumes biometric enrolment is carried out at a Department of Homeland Security Application Support Centre in the US at the customer's convenience prior to the receipt of the documents. Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	72%	78%	88%	97%	99%	100%	100%	162
General Visit (6 months or less)	77%	85%	91%	97%	100%	100%	100%	425
Business Visit (6 months or less)	79%	90%	96%	98%	99%	100%	100%	112
Family Visit (6 months or less)	69%	77%	87%	94%	98%	100%	100%	459
Transit (6 months or less)	92%	96%	96%	100%	100%	100%	100%	25
Other Visit (6 months or less)	66%	78%	82%	94%	99%	100%	100%	155
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	25%	34%	63%	94%	97%	97%	100%	65
PBS Tier 2	55%	64%	77%	99%	99%	100%	100%	252
PBS Tier 4	29%	38%	54%	95%	98%	100%	100%	248
PBS Tier 5	49%	53%	79%	96%	98%	100%	100%	47
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	50%	67%	67%	83%	100%	100%	100%	6
EEA Family Permits	53%	53%	67%	73%	80%	80%	100%	15
Other Non-Settlement	51%	66%	83%	91%	96%	100%	100%	53
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	45%	62%	71%	90%	99%	99%	99%	77

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June 2009

USA, States: CT,DC,DE,GU,MA,MD,ME,NC,NH,NJ,NY,PR, RI,SC,VT, VI & WV

USA, State Group 3*

The turnaround time is calculated from the receipt of the application at the New York decision making centre and assumes biometric enrolment is carried out at either a Department of Homeland Security Application Support Centre at the customer's convenience prior to the receipt of the documents. Appointments are mandatory in this location. You cannot book an appointment earlier than 2 days in advance. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	35%	95%	99%	100%	100%	100%	288
General Visit (6 months or less)	0%	27%	92%	98%	99%	100%	100%	686
Business Visit (6 months or less)	0%	52%	96%	99%	99%	100%	100%	159
Family Visit (6 months or less)	0%	22%	92%	97%	98%	100%	100%	526
Transit (6 months or less)	0%	36%	93%	98%	100%	100%	100%	58
Other Visit (6 months or less)	0%	28%	87%	96%	98%	100%	100%	193
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	36%	82%	96%	98%	100%	100%	103
PBS Tier 2	0%	65%	92%	99%	100%	100%	100%	357
PBS Tier 4	0%	24%	82%	100%	100%	100%	100%	264
PBS Tier 5	0%	42%	83%	98%	99%	100%	100%	84
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	100%	100%	100%	100%	100%	1
EEA Family Permits	0%	38%	88%	100%	100%	100%	100%	24
Other Non-Settlement	0%	36%	80%	97%	100%	100%	100%	61
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	59%	84%	92%	99%	100%	100%	100%	92

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June 2009

Uzbekistan, Tashkent

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	73%	91%	91%	91%	100%	100%	100%	11
General Visit (6 months or less)	77%	80%	91%	100%	100%	100%	100%	44
Business Visit (6 months or less)	70%	72%	76%	100%	100%	100%	100%	46
Family Visit (6 months or less)	75%	83%	89%	91%	98%	100%	100%	53
Other Visit (6 months or less)	68%	76%	91%	98%	99%	100%	100%	116
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	40%	40%	40%	100%	100%	100%	100%	5
PBS Tier 2	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 4	51%	59%	69%	95%	97%	97%	100%	39
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	50%	50%	50%	50%	50%	100%	100%	2
Other Non-Settlement	67%	67%	89%	89%	89%	100%	100%	9
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	43%	71%	86%	100%	100%	100%	100%	7

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Venezuela, Caracas

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	0%	22%	96%	100%	100%	55
General Visit (6 months or less)	0%	0%	0%	20%	90%	100%	100%	244
Business Visit (6 months or less)	0%	0%	0%	10%	80%	100%	100%	10
Family Visit (6 months or less)	0%	0%	0%	25%	83%	100%	100%	105
Other Visit (6 months or less)	0%	0%	1%	21%	91%	100%	100%	260
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	0%	0%	50%	100%	100%	2
PBS Tier 2	0%	0%	0%	0%	100%	100%	100%	5
PBS Tier 4	0%	0%	0%	4%	71%	100%	100%	24
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	0%	0%	0%	100%	100%	1
EEA Family Permits	0%	0%	0%	14%	100%	100%	100%	7
Other Non-Settlement	0%	0%	0%	0%	0%	100%	100%	4
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	33%	100%	100%	100%	100%	9

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June 2009

Vietnam, Hanoi

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
General Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Business Visit (6 months or less)	76%	86%	98%	100%	100%	100%	100%	49
Family Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 4	100%	100%	100%	100%	100%	100%	100%	1
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	0%	0%	0%	1
Other Non-Settlement	0%	0%	0%	0%	0%	0%	0%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	0%	0%	0%	0%	0%	47%	47%	15

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June 2009

Vietnam, Ho Chi Minh

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	6%	25%	75%	88%	100%	100%	16
General Visit (6 months or less)	0%	4%	32%	82%	100%	100%	100%	28
Business Visit (6 months or less)	9%	21%	49%	96%	98%	100%	100%	47
Family Visit (6 months or less)	4%	5%	24%	80%	96%	100%	100%	55
Other Visit (6 months or less)	0%	0%	24%	64%	100%	100%	100%	55
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 2	0%	0%	0%	100%	100%	100%	100%	2
PBS Tier 4	0%	0%	11%	89%	100%	100%	100%	19
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
EEA Family Permits	0%	0%	0%	0%	100%	100%	100%	1
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	10%	40%	40%	60%	70%	70%	70%	10

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June 2009

Yemen, Sana'a

Appointments are mandatory in this location. We are unable to present any data on appointment wait times for this location.

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	40%	69%	85%	92%	97%	100%	100%	78
General Visit (6 months or less)	39%	67%	86%	100%	100%	100%	100%	36
Business Visit (6 months or less)	36%	50%	64%	86%	89%	89%	89%	28
Family Visit (6 months or less)	34%	58%	74%	95%	100%	100%	100%	38
Other Visit (6 months or less)	14%	40%	70%	96%	100%	100%	100%	50
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	50%	50%	50%	50%	83%	83%	6
PBS Tier 2	67%	67%	67%	67%	67%	67%	67%	3
PBS Tier 4	0%	67%	67%	100%	100%	100%	100%	3
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	14%	43%	43%	71%	86%	86%	100%	7
EEA Family Permits	0%	0%	40%	60%	80%	80%	80%	5
Other Non-Settlement	0%	100%	100%	100%	100%	100%	100%	2
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	20%	25%	37%	45%	47%	57%	59%	51

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June 2009

Zambia, Lusaka

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	95%	95%	95%	100%	100%	100%	100%	57
General Visit (6 months or less)	99%	99%	99%	99%	99%	99%	100%	157
Business Visit (6 months or less)	96%	100%	100%	100%	100%	100%	100%	23
Family Visit (6 months or less)	98%	98%	98%	100%	100%	100%	100%	133
Transit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	1
Other Visit (6 months or less)	100%	100%	100%	100%	100%	100%	100%	57
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	100%	100%	100%	100%	100%	100%	100%	1
PBS Tier 2	33%	33%	100%	100%	100%	100%	100%	6
PBS Tier 4	100%	100%	100%	100%	100%	100%	100%	9
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Other Non-Settlement	86%	86%	91%	95%	95%	100%	100%	22
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	71%	79%	79%	86%	100%	100%	100%	14

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Guide to visa application centre processing times

June 2009

Zimbabwe, Harare

Visits Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Premium Visit (more than 6 months)	0%	0%	17%	79%	97%	98%	100%	58
General Visit (6 months or less)	0%	0%	9%	74%	89%	97%	100%	123
Business Visit (6 months or less)	0%	0%	22%	76%	94%	100%	100%	94
Family Visit (6 months or less)	0%	1%	20%	85%	98%	99%	100%	540
Other Visit (6 months or less)	0%	0%	14%	88%	96%	97%	100%	90
Points Based System Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
PBS Tier 1	0%	0%	25%	83%	100%	100%	100%	12
PBS Tier 2	0%	0%	14%	43%	100%	100%	100%	7
PBS Tier 4	0%	0%	8%	100%	100%	100%	100%	13
PBS Tier 5	0%	0%	0%	0%	100%	100%	100%	16
Other Non Settlement Visas	2 days	3 days	5 days	10 days	15 days	30 days	60 days	Decisions per Month
Student	0%	0%	17%	83%	83%	83%	100%	6
EEA Family Permits	0%	0%	64%	100%	100%	100%	100%	11
Other Non-Settlement	0%	0%	25%	61%	68%	81%	86%	59
Settlement Visas	5 days	10 days	15 days	30 days	60 days	90 days	120 days	Decisions per Month
Settlement	14%	37%	49%	90%	97%	98%	100%	259

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